

Indiana State University
Health Coverage
Perferred Providers and Customer Contacts

The most current provider information can be found by calling the vendor phone numbers listed below, or on the associated vendor web sites (if available). Links to these sites can also be accessed at

<http://www.indstate.edu/humres/benefits.htm>

Medical

Paperwork Administrator:

CIGNA

<http://www.cigna.com>

P.O. Box 5200

Claims questions call 1-800-CIGNA24 or

Scranton, PA 18505-5200

1-800-244-6224

Network of Physician & Facility Providers:

OPEN ACCESS PLUS

<http://www.cigna.com> or

Find providers in the network

log on to <http://www.mycigna.com/>

Find providers in the network

View individual claim history

Prescription

Prescription Administrator:

MEDCO

www.medco.com

P.O. Box 14711

1-800-711-0917

Lexington, KY 40512

Mail Order

MEDCO Health Solutions of Fairfield

1-800-711-0917 or

PO Box 747000

1-800-759-1089 (TTY/TDD)

Cincinnati, OH 45274-7000

Dental

Dental Administrator:

Delta Dental of Indiana

ISU is in the Delta PPO formerly called Delta Preferred Option

P.O. Box 9085

1-800-292-0626 or

Farmington Hills, MI 48333-9085

1-800-524-0149

<http://www.deltadentalin.com>