

## **The 411 on Food Service**

The Dining Service program consists of two segments, Campus Credits and Commons Cash. These two work together to provide one of the most flexible meal plans ever conceived for a University Campus.

### **CAMPUS CREDITS**

Campus Credits are loaded onto each student ID. Your ISU ID acts as a debit card. Credits are used in the residence hall dining rooms according to the admission prices for each meal.

Breakfast = 6 credits                      Lunch = 8 credits                      Dinner = 11 credits

Upon entering the Dining Hall, a checker will swipe your student ID. At that time, the credits are deducted from the balance on your student ID. After your card is swiped, you can have "all you care to eat." The only food allowed to leave the dining hall is an ice cream cone or one (1) piece of fruit. Items purchased in the carryout are ala carte. One credit equals 50 cents at KFC and Lincoln Quad on the Run.

Campus credits may also be used on Friday after 2pm through Sunday at Einstein's, Burger King, Taco Bell, LaVincita and Subconnection restaurant. One credit in the Commons is worth 50 cents. Credits are not accepted at George's Café and Mark Pi's.

### **COMMONS CASH**

Commons Cash (also called points), has a dollar value just like cash. First year students and Athletes are restricted from using Commons Cash in the Commons Monday thru Friday from 10:30am till 2:00pm during the fall semester.

### **LOCATIONS**

Where can I find out which locations are open, menus or special meals?

The ISU Dining Services website is the best source for anything and everything related to food.

Where is the Dining Service Main Office?

The Main Office is located in the lower level of Mills Hall with Residential Life Offices. The phone number is 812.237.4138.

Where do I go if I lose my id?

It is important to report your id missing immediately.

During the week, go to Campus Safety.

After business hours or on the weekend, the Campus Cupboard can issue a temporary id that will ensure that you can eat!

### **MENUS**

Where can I find out what's to eat?

Menus are posted by the dining room doors and on our website.

How can I make suggestions, give compliments or state my concerns?

Comment cards are available at each food location.

The names and phone numbers of all managers are on the Dining website.

How can I get help with my special dietary needs, allergies or food when I am sick?

Please call Lincoln Dining at X4255 or Sycamore at X4225.

We'll gladly work with you to develop a plan.

### **MEAL PLANS**

Where can I find out my meal plan balance?

Every cashier or checker can tell you your balance.

If you call the main office at X4138, we can tell you your balance over the phone.

How do I know how many credits I should have left to get to the end of the semester?

At the entrance to each hall, you will find a budget worksheet that will tell you exactly where you should be, based on the week of the semester.

What do I do if I am below budget and have used too many credits?

The most economical and healthy way to use your meal plan is to eat in the Dining Room, as much as possible. Be sure and use carry out only for occasions when you are stretched for time. You can purchase more credits for \$.17 a piece.

At the end of the semester, what happens to my credits and Commons Cash?

Credits at that end of the semester carry over from fall to spring.

At the end of spring semester, credits are converted to Commons Cash at a rate of \$.17 per credit. As long as you live on campus, Commons Cash balances carry over from spring to fall.