# Robert Mays

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## Education

**Indiana State University**, Terre Haute, IN
Bachelor of Science in Criminology and Criminal Justice — Expected May 2022

## Work Experience

**Best Buy**, Terre Haute, IN and Muncie, IN — May 2018 – Present
Security/Loss Prevention Associate

- Monitor sales floor for suspicious behavior and theft activities
- Monitor surveillance systems in store and prepare reports of any issues
- Work with Security Officer to apprehend and detain shoplifters
- Trusted to assist management in internal theft investigations
- Enforce company policy and procedures on risk control

Sales Associate

- Provide excellent customer service while helping guests locate and choose the most appropriate items
- Demonstrate strong leadership abilities; train and serve as role model for new sales associates

**Muncie Community Pool**, Muncie, IN — Summers 2015 – 2019
Life Guard/Swim Instructor

- Supervised a large community pool with up to 250 swimmers to ensure they were adhering to safety protocols
- Performed rescues, administered first aid and CPR in response to life threatening situations
- Provided swimming and safety instruction to varying class sizes for children aged 4-14

## Campus and Community Involvement

**American Democracy Project**, Indiana State University — August 2019 – Present

- Multi-campus initiative that fosters an understanding of civic engagement for students
- Encourage all students to register to vote through campus events and tabling

**Boys and Girls Club**, Terre Haute, IN — January 2020 – Present

- Provide supervision, mentoring, and social engagement for boys and girls aged 10-15 during after school hours
- Mentor 2 boys aged 13 and 15 through athletic, creative, and academic activities; provide a stable adult presence as well as emotional support
- Present mini-workshops on topics such as safe sex, drug and alcohol education, and healthy eating

**Intramural Basketball**, Indiana State University — Fall 2018 and 2019