**Sycamore Pantry Frequently Asked Questions (FAQs)**

**When is the Sycamore Pantry open?**

* Due to the transition to online-only instruction the pantry will be operating by appointment only for the remainder of the semester. Appointments can be scheduled between 8:00AM to 4:30PM Monday through Friday.

**Where is the Sycamore Pantry located?**

* The pantry has temporarily moved locations for the remainder of the semester to Student Health Promotion office located on the 5th floor of HMSU.

**How do I schedule an appointment?**

* Please email isu-sycamorepantry@indstate.edu to schedule an appointment to visit the pantry. Appointments should be made one week in advance. If you need immediate assistance you may call the Sycamore Pantry at 812-237-3258.

**How often can I come to the food pantry?**

* You may use the pantry one time per week.

**How much food can I take?**

* 1 single student is allotted 8 food items and 1 non-food items
* 2 students (that are partners) is allotted 10 food items and 2 non-food items
* 1 student + 1 legal dependent is allotted 11 food items and 2 non-food items
* 1 student + 2 or more legal dependents is allotted 12 food items and 3 non-food items

**Can I volunteer?**

* We are no longer accepting volunteers for the remainder of the semester. You may visit the Sycamore Pantry Website to fill out a volunteer interest form if interested in volunteering in the future.

**Can I donate items?**

* Yes! We are always accepting donating. Please email isu-sycamorepantry@indstate.edu or call 812-237-3258 for drop off location information.

**What is the Sycamore Pantry’s protocol regarding Covid-19 prevention?**

* The health and safety of our workers and visitors is our number one priority during this time. We will be serving one visitor at a time and cleaning down surfaces after each use. Hand sanitizer will be provided for visitor use as well.

**What information do I need to bring?**

* The Sycamore Pantry users must bring their student ID. If you are a returning shopper, please bring your Sycamore Pantry food bag to shop with us!

Didn’t find the information you were looking for? Send us an email at
isu-sycamorepantry@indstate.edu