

Year in Review

Action Steps

In light of the new [strategic direction](#) of the University can you modify your action steps or develop new action steps that will aid in the implementation of the University's Strategic Indicators?

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Do you have any further progress you would like to report?

Minority recruitment efforts are continuing with the hiring of one additional female officer and the promotion of another female to the rank of corporal. Procedures for regulating evidence and department records have been completed. The issues of salary equity and police retirement were brought before the Board of Trustees for discussion.

Assessment

What are two ways in which you evaluated the quality or effectiveness in your area last year? What changes did you make based on those assessments?

1. A survey was done to assess the training needs for our Community Service Officers. Based on the survey training for our new CSO's was expanded.
2. A satisfaction survey was conducted of a random sample of persons who had come in contact with our Department. Based on the survey we learned that many individuals would like to receive more information concerning the outcomes of their cases. We have made efforts to do that.

Future Goals

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Please describe the progress you have made on these action steps.

EL - Training with our CSO students and opportunities to give them additional "hands on" experience will continue.

EP - Unfortunately our grant request to partner with Rose-Hulman and St. Mary of-the-Woods was denied. We will continue to look for other partnering opportunities.

CE - The Farrington Grove project has been put on hold due to a freeze on additional COPS Grant funding. We have developed several other partnership opportunities with the City including the Radio Communications Project (above) and increase intelligence sharing.