

2005-2006 Administrative Department Annual Report

Public Safety

Year in Review

Enrollment

What steps did you take this year to aid ISU in overcoming enrollment challenges?

1. This Department participated in the annual "Safety Days at the Mall" program designed to inform the community about law enforcement efforts. We invited the Admissions Department to join us at this event in order to reach a number of potential students.
2. A member of this Department served on the President's Enrollment Task Force.
3. The Department continues to develop its Community Services Officer program as a major source of experiential learning for students interested in law enforcement careers. Through its continued development of this program it is anticipated that we can provide the University with a program that will be of great interest to potential students in this field.

What can your office do next year to help overcome enrollment challenges?

1. Continue its efforts to provide the highest quality safety services possible to the campus community. Through these efforts it is our desire that ISU will enhance its reputation as a welcoming place where students feel comfortable studying and living.
2. Continue its development of our Community Service Program as an outstanding experiential learning opportunity. This year we will be especially emphasizing the graduates of our program who have gone on to successful careers in the field of law enforcement.

Action Steps

Do you have any further progress you would like to report?

CE- The Department of Public Safety has been appointed as a voting member of the Vigo County 911 Advisory Board. In this role the Department will represent the University in shaping policies governing the new county-wide consolidated 911 system.

CE - The Department of Public Safety has been designated as the lead law enforcement agency for the new Cherry Street Multi-Modal Transportation Facility to be constructed in 2006-07. Campus police will be first responded to all law enforcement related incidents at the facility and will also monitor the CCTV system that will be installed there

Assessment

**What are two ways in which you evaluated the quality or effectiveness in your area last year?
What changes did you make based on those assessments?**

The Police Department evaluated its effectiveness in 2005-06 by comparing our operations to standards published by the Commission on Accreditation for Law Enforcement (CALEA) and found

that we were in compliance with 60% of all standards issued by that agency. As a result of that evaluation we have instituted a plan to bring our Department in compliance with an additional 10% of all standards each year until full compliance is attained.

Parking and Traffic Services evaluated their effectiveness using the "Campus Parking Standards and Recommendations" published by Campus Parking Management Associates (CPMA). Parking and Traffic found that they are fully compliant with 19 of CPMA's 41 standards and partially compliant with an additional six standards. The Division is not compliant with 15 standards and expects to make significant strides in improving their compliance rate in the upcoming year.

Budget

As you know, ISU is facing significant budget challenges. Finding ways to overcome these while increasing efficiency requires innovation. How are you overcoming your budget challenges this year?

In order to assist the University in overcoming its budget challenges in 2006-07 the Department of Public Safety has eliminated its one full time Community Services Officer Position at an annual salary of \$18,950 plus benefits. In addition the Department will be reclassifying its Police Captain position to a salaried line this year saving an additional estimated \$15,000.

Strategic Initiatives

Development Activities

What role might your unit play during the silent phase of the comprehensive fundraising campaign?

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Future Goals

Future Goals

Have you considered any action steps your department could make to enhance Indiana State University's reputation as a University of choice? If so, please indicate what you are planning to do and tell us which area of planning your steps fall under.

CE - Initiatives to develop our Communications Center as the back up site for the new Consolidated Dispatch 911 Center and this Department's role in providing law enforcement services for the Cherry Street Mult Modal Transportation Facility have been outlined above.

EL - The Department continues to develop its Community Service Officer (CSO) Program as an opportunity for students interested in careers in law enforcement to get hands on experience working in a law enforcement agency. Students are exposed to the unique demands placed upon law enforcement professionals. They have many opportunities to develop customer services skills, often in highly stressful situations. In the upcoming year we will be emphasizing the many students who have completed this program and have been successful in obtaining careers in the criminal justice field.