

Year in Review

Achievements

As you have heard, increasing public awareness of Indiana State University's accomplishments is crucial to building student enrollment, influencing policy makers, and developing a place of pre-eminence in the Midwest. What do you consider to be your department's accomplishments for the 2006-07 year that will contribute to this effort? (Please list in priority order and limit to no more than 8.)

During 2006-07 the accomplishments of the ISU Department of Public Safety included:

1. Election as a voting member of the Vigo County 911 Advisory Board and approval by the Board to fund up \$83,000 in communications upgrades for our Dispatch Center.
2. Selection as the liaison law enforcement agency representing Region 7 in the State of Indiana at the newly formed Indiana Intelligence Fusion Center operated under the auspices of the Department of Homeland Security. Our Department is the only campus law enforcement agency in Indiana to be selected to serve in this role.
3. In an effort to continue our Department's diversity initiative we were able to increase our total number of female police officers to 7 or just under 30% of the force.
4. Our Department successfully completed a complicated fraud investigation which will ultimately result in the recovery of just under \$50,000 for the University.
5. In an effort to put our officers more closely in touch with the people they serve our Department was able to expand its Bicycle Patrol to seven officers.

Enrollment

What steps did you take this year to aid ISU in overcoming enrollment challenges?

Our Department has worked closely with Admissions staff to assist with the recruitment of students interested in a Criminology major by making them aware of employment/experiential learning opportunities that exist with our Community Service Officer program.

What can your office do next year to help overcome enrollment challenges?

We intend to continue this growing relationship with Admissions.

Action Steps

Do you have any further progress you would like to report?

The 911 Advisory Board has now approved the expenditure of up to \$83,000 to upgrade our Dispatch Center.

Assessment

What are two ways in which you evaluated the quality or effectiveness in your area last year? What changes did you make based on those assessments?

The Department of Public Safety continued to evaluate its operations against the CALEA standards for law enforcement agencies. As a result of these evaluations changes were made in our arrest and search policies.

Budget

As you know, ISU is facing significant budget challenges. Finding ways to overcome these while increasing efficiency requires innovation. How are you overcoming your budget challenges this year?

We continue to carefully monitor expenditures. In addition we applied for and received \$10,000 in grant funding to address drug and alcohol issues on campus. Finally we have increased the rates we charge departments for additional security coverage at special events.

Quality

Quality

Please provide 1-2 suggestions to increase the ability of your department or the University to meet the criteria above.

During the upcoming year this Department plans to develop procedures which will bring us into compliance with additional CALEA standards. Specifically we will be looking at establishing Awards and Training Committees within the Department, as well as developing policies covering pre-shift briefings, guidelines for the proper storage of authorized firearms, and improvements to policies governing our Dispatch Center.

Feedback

This section is to allow you to share your ideas for enhancing enrollment, dealing with budget and other challenges facing the university community.

Whether we like to admit it or not, one of the most serious challenges we face regarding enrollment is the reputation ISU has among many high school students throughout the State. All too often we are seen as a place where "anybody can get in" and where "I'll go if no one else will take me." As a result we are often not seen as a desirable place to attend college. We can change this perception by tightening our admissions criteria and by strictly adhering to the policies we enact. While this may cause enrollment to decrease in the short term, eventually ISU will be seen as a place that cares about the quality of its students and programs. When this happens we should see enrollment increase as a result of students who will actively seek admission.