



Facilities Management
Custodial Services
 951 Sycamore Street
 Terre Haute, IN 47809



How can we improve?

To help us better serve you, please take a few moments to print this page and complete the survey. We welcome any suggestions you may have for how we can improve the service we give you. Please return survey by campus mail to **Paul A Reed, Facilities Management, Custodial Services.**

Service and Quality

Is the custodian courteous and helpful?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Are your recycle and trash containers emptied regularly?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Is the restroom for your area kept properly equipped with soap, paper towels, and toilet tissue?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Are the floors in your area sweep and/or vacuumed as needed?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Is your office and/or reception area dusted on a regular basis?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Are your carpets well maintained and free from soil and debris?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Is your request for "Special Cleaning" done in a timely and acceptable manner?

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Please rate your level of satisfaction with the custodial service given to your area.

- Very Satisfied
- Satisfied
- Neutral
- Dissatisfied
- Very Dissatisfied

Additional Comments

About You

Department _____ Name (optional) _____
 E-mail (optional) _____ Phone (optional) _____

Thank you for your participation!