

Following Indiana State University's most recent announcement on November 13, 2020, the Student Recreation Center will be CLOSED starting Saturday, November 14, 2020 through Sunday, January 3, 2021.

It is important to note that all questions regarding policies and procedures related to the day-to-day operations of the university in general should be referred to the [Indiana State University COVID-19 webpage](#).

The below document outlines Campus Recreation response to the university's policies.

The Student Recreation Center will be closed November 14, 2020 – Sunday, January 3, 2021.

Memberships paid in full prior to November closure

Campus Recreation will extend your membership based on the number of days the Student Recreation Center is shut-down. This will be done automatically and will require no further action by you, the member. The extension will go into effect January 4, 2021. Refunds will only be considered for extenuating circumstances and requires the completion of the [Refund Request Form](#), this form must be submitted by **Monday, November 30, 2020**.

Memberships paid month-to-month

All accounts will be frozen from November 14, 2020 – January 3, 2021 and will re-activate starting Monday, January 4, 2021. If you choose not to use the Student Recreation Center upon re-opening, here are the options:

Option 1: *Continue to freeze your SRC account.* If you choose option 1, please fill out the [Freeze Membership Form](#) so that the appropriate actions can be taken on your account.

Option 2: *Cancel your membership.* If you choose option 2, please fill out the [Cancel Membership Form](#) so that the appropriate actions can be taken on your account. If you owe a balance prior to the November closure, that amount will be billed to you.

If you have questions regarding your membership, please contact Associate Director of Operations, [Brittani Lee](#).

Locker Information

All items in your locker must be removed by *4:00pm on Friday, November 20, 2020*. This will allow our staff to deep-clean and complete any maintenance that is needed. Please leave the lock on the locker. Members will be able to retrieve their items *Monday, November 16-20, 2020 from 8:00am-4:30pm*. *Any items that are not removed will be removed and discarded.*

Option 1: An extension of the locker and towel service. You will receive the total amount of days the Student Recreation Center is closed extended on your locker service. This will ensure that the member keeps the locker and does not have to pay until those extension days are up. With option 1, no further information is needed from the locker member. Campus Recreation will go ahead and extend the locker out upon re-opening of the Student Recreation Center.

Option 2: A pro-rated refund for the locker and towel service. A pro-rated refund will be given for the amount of time that was paid toward the locker which is not able to be used. This refund will result in the termination of the locker and will require the locker user to fill out the [Refund Request Form](#). Upon receiving this form, the Office of Campus Recreation will evaluate the member's locker and provide appropriate pro-rated refund amount. In order to be considered for a pro-rated refund, the form must be completed and submitted no later than **Monday, November 30, 2020**. Refund requests after this date will not be provided.

If you have questions regarding your locker, please reach out to Associate Director of Operations, [Brittani Lee](#).

Personal Training

All current personal training clients will have the option to move their training to a virtual format.

Please contact [Chelsea Dolly](#), Associate Director of Programs, for details regarding your personal training sessions.

Learn to Swim

All swim lessons have been postponed until the spring of 2021.

Contact [Chelsea Dolly](#), Associate Director of Programs, for details regarding your learn to swim lessons.

Group Exercise

Group Exercise classes will be held virtually. Visit the [website](#) to find links to the virtual classes.