Student Outcomes Assessment and Success Report AY2020-21 Consult with your college dean's office regarding due date and how to submit. Deans will submit reports to the Office of Assessment & Accreditation annually by October 15.

Unit/Program Name: Psychology: Psy.D. Clinical Psychology Contact Name(s) and Email(s) Liz O'Laughlin (lizo@indstate.edu)

# Part 1a: Summary of Student Learning Outcomes Assessment

NOTE: If data is missing due to COVID-19 transition issues, please describe these issues, their impact on your ability to assess student learning, and what, if anything, will change as a result.

a. What learning outcomes	b. (1) What assignments or	c. What were your	d. What were the actual	e. What changes or
did you assess this past year?		-		
did you assess this past year?	activities did you use to determine how well your	expectations for student performance?	data/results?	improvements were made or will be made in response to
If this is a graduate program	students attained the	performancer		these assessment results or
If this is a graduate program,				
identify the Graduate Student	outcome? (2) In what course			feedback from previous
Learning Outcome each	or other required experience			year's report? Can expand on
outcome aligns with.	did the assessment occur?	6546		this in Part 2.
Students will	Dissertation proposal and	Mean rating of 3 (4-point	Ten students defended their	
demonstrate the	final defense (direct)	scale) or higher on	proposals successfully with	
independent ability to		Dissertation Proposal	mean ratings between 3 and	
formulate research that		Evaluation Rubric (DPER)	4 (4 pt. scale) on the DPER	
is of sufficient quality				
and rigor needed to			Seven students in 5 <sup>th</sup> year	
contribute to the			cohort successfully defended	
scientific,			their final dissertation with	
psychological, or			mean ratings between 3 and	
professional			4 on final defense rubric.	
knowledge base.				
Knowieuge base.	Semester Evaluation form	Ratings of acceptable	Three students were rated as	Starting in 2021-2022, 3 <sup>rd</sup> year
	completed by faculty (direct)	performance (3 or higher on 5	"needs improvement" on	students will enroll for an
(GSLO:Mastery of Knowledge)		pt. scale) on semester	items assessing progress on	independent study in fall
(GSLO:Mastery of Knowledge)		evaluation (dissertation	dissertation proposal.	semester and develop a
		items)		specific timeline for
				completion of proposal.
	Masters Portfolio form	Portfolio with documentation	7/7 second year students	
	(research skills; direct)	of proficiency (i.e.,	completed portfolios that	
		endorsement by faculty	were endorsed/approved by	
		member for each of 7	faculty.	
		research skills.		

2. Students will demonstrate the ability to recognize ethical and legal dilemmas as they arise and apply ethical	Semester Evaluation form completed by faculty (direct)	Ratings of acceptable performance (3 or higher on 5 pt. scale) on semester evaluation. (Ethics items)	100% of students rated as meeting or exceeding expectations.	None- results meet/exceed expectations
decision-making processes in order to resolve the dilemmas in all professional activities.	Oral Preliminary Exam (ethics case study)	Rating of 3 or higher (5 pt. scale) on Prelim Performance Form (dissertation committee members)	9/9 students taking oral prelims rated 3 or higher on PPF for ethics case study	
GSLO: Professional and Ethical Challenges, Mastery of knowledge and skills)				
3. Students will demonstrate the ability to integrate awareness and knowledge of individual and cultural	Semester Evaluation Form (direct)	Rating of meets or exceeds on Semester Evaluation Form (Cultural and individual Diversity items)	100% of students met or exceeded expectations on items related to diversity (32/32)	None- results meet/exceed
differences in the conduct of professional roles (e.g., research, services, and other professional activities).	Placement Progress Report (direct)	Ratings of meets or exceeds on Placement Progress report (Cultural and Individual Diversity items)	100% met or exceeded expectations on items related to diversity (17/17)	expectations
GSLO: Contribute to diverse and complex communities; Mastery of knowledge and skills	Cultural Formulation report rubric	Score of 80% or higher	8/8 first year students obtained scores of 80% or high	
4. Students will produce and comprehend oral, nonverbal, and written communications that are informative and well-integrated.	Semester Evaluation Form (direct) 4 Academic Performance items specific to written/oral communication, overall academic performance rating.	Rating of meets or exceeds on items specific to written/oral communication for 100% of 2 <sup>nd</sup> -4 <sup>th</sup> year students (3 or higher on 5 pt. scale). Rating of meets or exceeds for overall academic performance for 100% of	100% of 2 <sup>nd</sup> -4 <sup>th</sup> year students rated as meeting or exceeding expectations on items assessing written/oral communication and overall academic performance.  One student rated as below	Remediation plan developed for
GSLO: Professional Communication; Mastery of Skills		students.	expectations for overall academic performance.	student rated below expectations in overall academic performance (with emphasis on written communication).

5. Students will demonstrate competence in conducting evidence-based assessment consistent with the scope of Health Service Psychology	Semester evaluation form (direct)  Master's Portfolio form	Rating of meets or exceeds on semester evaluation form (assessment, Report writing skills)	97% of 1 <sup>st</sup> , 2 <sup>nd</sup> & 3 <sup>rd</sup> year students met criteria (21/22)	Student rated as not meeting overall assessment/diagnosis skills is being provided with additional support focused on writing skills.
(specific objectives cover knowledge/skills in diagnosis, test administration, interpretation and report	(Direct)	Portfolio with documentation of 14 Clinical skills, endorsed by at least one faculty member.	2 <sup>nd</sup> year (7/7) portfolios endorsed by faculty	
writing).  GSLO: Mastery of Knowledge.  Mastery of Skills)	Placement Progress Report (each semester; direct)	Ratings of acceptable performance on External Practicum evaluation (items related to assessment, diagnosis and report writing)	100% of students on external practicum rated as meets or exceed expectations for assessment /diagnosis. (17/17))	
	Preliminary Exams (written and oral)	Mean of 2.75 or higher(passing score) across raters for both written and oral prelims.	9/9 students passed written and oral prelims	
6. Students will demonstrate competence in the delivery of evidence-based interventions consistent with the scope of Health Service Psychology.	Master's Portfolio Form (direct)	Portfolio with documentation of proficiency (e.g., endorsement by faculty member) and work samples as necessary for each of 14 Clinical skills.	7/7 2 <sup>nd</sup> year portfolios endorsed by faculty (using checklist of competencies)	None- results meet/exceed expectations
(specific objectives cover therapy skills, treatment planning, selecting and implementing evidence-based interventions and evaluating	Semester Evaluation Form (direct)	Rating of meets or exceeds on student evaluation form (therapy items, 2, 3 <sup>rd</sup> year students)	94% rated as meets or exceeds for therapy items (16/17). One student rated as needing improvement for F20 semester, rated as meeting expectations in spring 21 semester.	expectations
outcomes).  GSLO: Mastery of Knowledge.  Mastery of Skills)	Placement Progress Report (direct)	Ratings of acceptable performance on Placement evaluation form (therapy, professionalism)	17/17 rated as meeting or exceeding expectations on placement evaluation form	

### Part 1b: Review of Student Success Data & Activities

(Cohort size/retention, graduation rate. What worked well in supporting student success this year? What are the most significant opportunities for improvement upon which to focus in the coming year?)

The Psy.D. program accepts between 7-9 students a year. We had 32 students on campus and seven additional students on internship (off-campus) during the 2020-2021 academic year. There were no significant change to our cohort size in 2020-2021. Six of the students on internship (i.e., 5<sup>th</sup> year students) graduated in August of 2021. The seventh student recently finished her internship (and all other requirements for the Psy.D. degree) and will graduate in December of 2021. Information on student admissions, outcomes and other data (updated with 2020-2021 data) can be found on the Psy.D. program website: The mean number of years to complete the program has increased slightly from 5 to 5.3 due to a few students that elected to stay on campus for a 5<sup>th</sup> year in order to complete their dissertations prior to leaving for internship (generally in 5<sup>th</sup> year). This slight increase is not a concern, as many doctoral programs in psychology (nationwide) require five years on campus prior to internship (i.e., 6 years minimum).

The program implemented a rubric to provide feedback to first year students on writing skills in courses that require significant written work (i.e., Ability Assessment, Foundations of Psychotherapy, Advanced Psychopathology). We have found that the majority of our students demonstrate improvements in their technical writing skills through experience and feedback across courses and supervisors. For example, it is common for several 1st year students to be rated as "needs improvement" in written expression during the first year, however it is uncommon for a student to be rated below expectation in writing skills past the first year of the program. The program focused on increasing multicultural competence among both students and clinical faculty during the 2020-2021 academic year. This goal was prompted by nationwide events (i.e., Black Lives Matter) as well as a request from students that the program provide more opportunity for discussion of racial inequality and social justice issues. For the first time in more than 20 years, we offered a course in the department on Cultural Diversity in Clinical Psychology (Psy 627), rather than having students take a diversity focused course in another department. The course was very well-received and students commented that they learned a great deal and experienced growth both personally and professionally. We also made changes to our faculty evaluations (i.e., supervision evaluation) to gather data on student perceptions of supervisor multicultural competence.

During the 2021-2022 academic year, we will continue to focus on supporting students in timely completion of their dissertation proposals. In order to go on internship in the 5<sup>th</sup> year of the program, students must defend their proposal in the fall of the 4<sup>th</sup> year. Completing the proposal by the spring or early summer of the 3<sup>rd</sup> year facilitates meeting this deadline. We moved our research focused coursework from 2<sup>nd</sup> and 3<sup>rd</sup> year of the program to 1<sup>st</sup> and 2<sup>nd</sup> year, to prepare students to focus on developing their dissertation proposals in the 3<sup>rd</sup> year of the program. Students are encouraged to enroll in an independent study in the fall and/or spring of the 3<sup>rd</sup> year and to set specific deadlines with their dissertation chair in order to complete the proposal by the spring or early summer of the 3<sup>rd</sup> year. The current 3<sup>rd</sup> year cohort is the first to experience this change in course sequencing, thus we will evaluate the impact of this change (i.e., number of students who complete their proposal by early summer) during this academic year.

## Part 2: Continuous Quality Improvement

Reflect on the information shared above regarding student learning, success, and career readiness. In no more than one page, summarize:

- 1) the discoveries assessment and data review have enabled you to make about student learning, success, and career readiness (ex: What specifically do students know and do well—and less well? What evidence can you provide that learning is improving? How might learning, success, and career readiness overlap? What questions do your findings raise?)
- 2) findings-based plans and actions intended to improve student learning and/or success (expansion of Part 1a, box e as needed)
- 3) what your assessment plan will focus on in the coming year
- 4) how this information will be shared with other stakeholders

The Psy.D. faculty met on 6/9/21 to review program goals, objective and outcomes for 2020-2021. Student outcomes were found to meet or exceed expectations for all goals/objectives evaluated. With the exception of several first year students rated as "needs improvement" in writing skills, the only area in which more than one student was rated as below expectations was in regard to progress on the dissertation proposal. As noted above, we recently implemented changes in the research course sequence intended to support students in timely completion of the dissertation proposal (i.e., by the spring/early summer of the 3<sup>rd</sup> year).

We will have several additional sources of data to consider at the end of the 2021-2022 academic. We will be implementing our Program Satisfaction Survey in the Spring of 2022. We will also be implementing a Diversity Training Survey (in Spring 2022). We will be able to use information from the Diversity Training Survey and Program Satisfaction survey to determine if the increased focus on multicultural competence, initiated in the 2020-2021 academic year, has resulted in student perceptions of greater knowledge, competence or skills associated with multicultural competence. We will also be implementing two new outcome measures in 2021-2022: a rubric based evaluation of a case presentation (required as part of a course that all 2<sup>nd</sup> year students take), and a rubric-based evaluation of student performance during a simulation (with an actor playing a client). The case presentation assignment/rubric will allow us to assess students' ability to integrate assessment, intervention, case conceptualization, cultural diversity knowledge, and oral presentation skills. Students currently engage in a simulation activity in three core courses taught at different points in the program (Foundations of Psychotherapy, Ethics, Supervision/Consultation). By including one common rubric item, focused on professional values and attitudes (and responding in a professional and ethical manner in a complex situation), we will be able to evaluate growth in students' ability to respond to a complex (simulated) client-therapist interaction from 1<sup>st</sup> to 4<sup>th</sup> year of the program. (This will specifically address one of our objectives: 4.4: Students will respond professionally in increasingly complex situations with a greater degree of Independence as they progress across levels of training.).

As mentioned, program outcomes are discussed among the Clinical Faculty at a scheduled Program Evaluation meeting typically held in May or June. In addition, program outcomes are shared with students in the program during a program-wide meeting near the start of the fall semester. Program evaluation information is also shared with our accrediting body, American Psychological Association (Committee on Accreditation) through our annual report and annual update of required tables on Student admissions and outcomes (posted on program website). In addition, the program will be preparing a detailed self-study in preparation for an upcoming accreditation site-visit in 2023 (self-study due in August of 2022).

Thank you so much for sharing your assessment process and findings for AY 2020-21 with the Assessment Council. You will find feedback and ratings on the rubric below. It is understood that some of the feedback might encompass practices that you already engage in but were not documented in this report. As the purpose of this evaluation is focused on recognizing great work and helping faculty improve assessment practice, it is not necessary to retroactively add documentation. Please feel free to let me know if you have any questions or if there is any way I can assist you in further developing assessment practice and use in your program.

This report will be shared with the Associate Dean(s) and Dean of your college and summarized findings will be shared as composite college/institutional data with the President's Office and the Provost's team.

Sincerely,

Kelley (x7975)

Program: Doctor of Psychology, Clinical Psychology	Overall Rating: Exemplary (3.00/3.00)	
Strengths	Recommendations	
<ul> <li>Learning outcomes are clear, specific, and measurable. Alignment to Graduate Student Learning Outcomes demonstrates alignment with CGPS expectations for graduate-level work.</li> <li>Multiple forms of direct assessment are used to inform findings for each learning outcome, and evaluation measures for each are detailed (rubrics, portfolios, clinical evaluations, etc.) and aligned to specific outcomes.</li> <li>Expectations for student performance are clear and reasonable, and actual student performance data is reported relative to these expectations. Clear contextual information is provided when useful to describe data.</li> <li>Thoughtful, detailed discussion about findings, strategies for improving performance where necessary, thoughts on supporting areas of strength, and additional assessment measures to be implemented in the coming year are provided.</li> <li>Detailed information about how faculty are involved in program assessment and how assessment results are shared with a wide audience are included.</li> </ul>		

# Student Outcomes Assessment & Success Report Rubric Office of Assessment & Accreditation, Indiana State University

Evaluation	3	2	1	0
Criteria	Exemplary	Mature	Developing	Undeveloped
Student	Identified, aligned learning	Identified, aligned learning	Learning outcomes are identified	No learning outcomes are
Learning	outcomes are specific,	outcomes are specific,	and alignment with courses is	identified, and/or alignment of
Outcomes	measurable, student-centered,	measurable, student-centered,	demonstrated.	learning outcomes to courses is
Outcomes	and program-level. Outcomes	and program-level. Outcomes	demonstraced.	not demonstrated (e.g. –
	directly integrate institution or	support institution or college-	Outcomes are consistent across	curriculum map).
	college-level learning goals.	level learning goals.	modes of delivery (if applicable).	carriculari mapy.
	conege rever rearring goals.	lever learning goals.	modes of delivery (if applicable).	
	Outcomes are consistent across	Outcomes are consistent across	At least one outcomes is	
	modes of delivery (if applicable).	modes of delivery (if applicable).	assessed this cycle.	
	, , , , , , , , , , , , , , , , , , , ,	, , , , , , , , , , , , , , , , , , , ,	,	
	More than one outcome is	At least one outcome is assessed		
	assessed this cycle, and rationale	this cycle.		
	is provided for why they were	,		
	selected for assessment.			
Performance	Performance goals are clear and	Performance goals are clear and	Performance goals are identified	No goals for student
Goals &	appropriate, and rationale is	appropriate.	with little rationale or clarity.	performance of learning
Measures	provided for why these were		·	outcomes are identified, and/or
	selected.	Identified measures and tools are	Identified measures are poorly	no measures are provided.
		assigned to each outcome, are	suited to performance goals,	
	Identified measures and tools are	clear and intentionally designed	underdeveloped, or are solely	
	assigned to each outcome, are	to address student performance	indirect measures.	
	clear and intentionally designed	on aligned outcomes, and		
	to address student performance	examples are provided (e.g. –		
	on aligned outcomes, and	rubrics, checklists, exam keys).		
	rationale and examples are	At least one direct measure is		
	provided (e.g. – rubrics,	included.		
	checklists, exam keys). Most are			
	direct measures, and their design			
	enhances the validity of findings.			
	Licensure exams and high-impact			
	practices are reflected in			
	measures (if applicable).			

Unit/Program: PsyD

**Evaluation Date: Fall 2021** 

Analysis &	Data collection process is clear	Data collection process is clear	Description of data collection is	No information is provided
Results	and designed to produce	and designed to produce	unclear as to process and quality.	about the data collection
	valid/trustworthy results. The	valid/trustworthy results.		process, and/or no data is being
	process is useful to those	•	Some data is collected and	collected.
	collecting and/or interpreting	Data is collected and analyzed	analyzed with little rationale or	
	data.	with clear rationale and	description.	No results are provided.
		description.	•	·
	Data is collected and analyzed	·	Some results are provided with	
	with clear rationale and	Results are provided with some	no discussion of analysis.	
	description.	discussion of analysis.		
		·		
	Results are provided with			
	thoughtful discussion of analysis			
	and description of conclusions			
	that can be drawn.			
Sharing & Use	A plan for sharing information	A plan for sharing information	Information is provided about	No information is provided about
of Results for	and included program faculty	broadly across program faculty is	sharing results, but sharing is	sharing results and/or plans for
Continuous	and appropriate staff in	detailed and enacted.	limited in scope or content.	improvement or change based
Improvement	discussion and planning is			on results.
	detailed and enacted. Outcomes	Plans for improvement or change	Plans for improvement or change	
	and results are easily accessible	based on results are clear and	based on results are incomplete,	No evidence of reflection on
	on the program website or other	connected to results. If few	vague, or not clearly connected	results in provided.
	appropriate designated area.	students met performance goals,	to results.	
		this is included in discussion and		
	Plans for improvement or change	plans.	Little reflection is offered about	
	based on results are clear and		results or plans moving forward.	
	connected to results. If few	Reflection is offered about		
	students met performance goals,	results or plans moving forward.		
	this is included in discussion and			
	<mark>plans.</mark>			
	Reflection if offered about			
	results or plans moving forward,			
	and compares prior year plans to			
	current outcomes in an effort to			
	foster continuous improvement			
	<mark>as a result of assessment</mark>			
	process.			
Overall Rating	<mark>□ Exemplary</mark>	□ Mature	☐ Developing	☐ Undeveloped