Program Outcomes Assessment

MS in Clinical Mental Health Counseling

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General Information (Program Outcomes Assessment)
Standing Requirements

Mission Statement

The program’s philosophy is student-centered and developmentally based. It is designed to provide the highest quality training in professional mental health service delivery. Academic and fieldwork experiences are intended to foster a commitment to scientific investigations, to improve problem solving skills and critical thinking, and to develop effective intervention techniques. In addition, program faculty are committed to promoting interpersonal values which support and inform our professional relations with others. These values include compassion, self-awareness, genuineness, a commitment to justice, and an authentic appreciation for diversity.

Outcomes Library

1. MS in Clinical Mental Health Counseling

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Mapping</th>
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<tbody>
<tr>
<td>1: Students will develop a knowledge base relevant to the profession</td>
<td></td>
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<tr>
<td>1.1: Students will demonstrate basic knowledge of structures and systems of care involved in mental health in the U.S.</td>
<td>No Mapping</td>
</tr>
<tr>
<td>1.2: Students will demonstrate knowledge of ethical practices in the field of counseling</td>
<td>No Mapping</td>
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<td>1.3: Students will use counseling theories to conceptualize client concerns</td>
<td>No Mapping</td>
</tr>
<tr>
<td>1.4: Students will make accurate diagnostic impressions</td>
<td>No Mapping</td>
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2: Students will develop knowledge of and skills in working with diverse populations

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Mapping</th>
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<tbody>
<tr>
<td>2.1: Students will demonstrate basic knowledge of diverse populations and their needs in counseling</td>
<td>No Mapping</td>
</tr>
<tr>
<td>2.2: Students will demonstrate skill in working with diverse populations</td>
<td>No Mapping</td>
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3: Students will develop appropriate clinical knowledge and skills

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Mapping</th>
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<tbody>
<tr>
<td>3.1: Students will demonstrate basic attending skills</td>
<td>No Mapping</td>
</tr>
<tr>
<td>3.2: Students will accurately conceptualize client problems according to theory and best practices</td>
<td>No Mapping</td>
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</table>
3.3: Students will demonstrate appropriate use of counseling techniques

Curriculum Map

There are no curriculum maps

Communication of Outcomes

Students are made aware of the program objectives and student learning outcomes in a variety of ways. Students are introduced to the objectives in their initial orientation to the program. The primary way students are informed about the outcomes and how they will achieve these outcomes is through their individual course syllabi. Each objective is listed in the course in which it is addressed. Overall evaluations are discussed in the Student Handbook which is accessible to the students via the program web site.

Web Links:

1. Clinical Mental Health Counseling
   This is the web page for the Clinical Mental Health Counseling Program.
Archive (This area is to be used for archiving pre-TaskStream assessment data and for current documents.)

File Attachments:

1. Diversity Element for Integration (See appendix)
## 2009-2010 Assessment Cycle

### Assessment Plan

<table>
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### Assessment Findings

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## Assessment Plan

### Outcomes and Measures

1. Students will develop a knowledge base relevant to the profession.

<table>
<thead>
<tr>
<th>Outcome</th>
<th>Measure</th>
<th>Details/Description</th>
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</table>
| 1.1 Students will demonstrate basic knowledge of structures and systems of care involved in mental health in the U.S. | Final exam COUN 534, Foundations of Mental Health Counseling  
Direct - Exam | Details/Description:  
Target: Students should pass the exam. Students who make less than a B- in any course may be asked to repeat the course or may be dismissed from the program if their GPA falls below CGPS standards.  
Implementation Plan (timeline): This is the first course students take in the program, during the first summer.  
Responsible Individual(s): Instructor, program co-ordinator |
|  | Final exam in COUN 710, Community Counseling  
Direct - Exam | Details/Description:  
Target: Students should pass the exam.  
Implementation Plan (timeline): Students take this course in the summer following their first full year in the program.  
Responsible Individual(s): Instructor/program co-ordinator |
|  | National Counselor Exam  
Direct - Exam | Details/Description: This is a standardized national exam students are required to take just prior to graduation. It is a step towards professional licensing in most states.  
Target: Students should pass the exam (about 90% of our students pass it on the first try). Students who do not pass may still graduate, but will need to retake the exam prior to gaining state licensure. Faculty discuss aggregated results each year.  
Implementation Plan (timeline): Students take the exam in April of their last year.  
Responsible Individual(s): Program co-ordinator |
| 1.2 Students will demonstrate basic knowledge of ethical practices in the field of counseling. | 738D, Ethical & Professional Practice  
Direct - Exam | Details/Description:  
Target: Students should make better than 80% on the exam.  
Implementation Plan (timeline): Course is taken during the final summer session. |
**Responsible Individual(s):** Instructor

**Measure:** COUN 534, Foundations of Mental Health Counseling  
Direct - Exam

**Details/Description:**  
**Target:** Students should pass the exam.  
**Implementation Plan (timeline):** Summer, annual  
**Responsible Individual(s):** Instructor, program coordinator

**Measure:** COUN 634, Practicum  
Direct - Other

**Details/Description:** Case presentation: written and oral  
**Target:** Students should achieve a minimum of 80%. Scores below 80 will trigger a remediation plan.  
**Implementation Plan (timeline):** Students take practicum in spring of their first year.  
**Responsible Individual(s):** Instructor/program coordinator

1.3 **Students will use counseling theories to conceptualize client concerns.**

**Measure:** COUN 633, Counseling theories, final exam  
Direct - Exam

**Details/Description:**  
**Target:** Students should achieve a score above 80%  
**Implementation Plan (timeline):** This course is taken in the fall of year 1.  
**Responsible Individual(s):** Instructor/program coordinator

**Measure:** COUN 634, Practicum  
Direct - Other

**Details/Description:** Case presentation, written and oral  
**Target:** Students should achieve a score above 80%  
**Implementation Plan (timeline):** Course is taken in the spring of year 1.  
**Responsible Individual(s):** Instructor/program coordinator

**Measure:** COUN 739D, Internship Case presentation  
Direct - Other

**Details/Description:**  
**Target:** Minimum of 80%  
**Implementation Plan (timeline):** Students complete written and oral case presentations in both fall and spring of the second year during internship.  
**Responsible Individual(s):** Instructor/program coordinator

1.4 **Students will make accurate diagnostic impressions.**

**Measure:** COUN 634, Practicum, Case presentation  
Direct - Other
Details/Description: Written and oral  
Target: Above 80%  
Implementation Plan (timeline): Course is taken in spring of year 1.  
Responsible Individual(s): Instructor and program coordinator

Measure: COUN 739D, Internship Case presentation  
Direct - Other

Details/Description: Written and oral, measured twice  
Target: Above 80%  
Implementation Plan (timeline): Fall and spring  
Responsible Individual(s): Instructor and program coordinator

2. Students will develop knowledge of and skills in working with diverse populations.

Outcome

2.1 Students will demonstrate basic knowledge of diverse populations and their needs in counseling.

Measure: COUN 634, Practicum, Case presentation  
Direct - Other

Details/Description: Written and oral  
Target: 80% or better  
Implementation Plan (timeline): Spring  
Responsible Individual(s): Instructor and program coordinator

Measure: COUN 666, Multicultural counseling final exam  
Direct - Exam

Details/Description:  
Target: 80% or better  
Implementation Plan (timeline): Summer of year 2  
Responsible Individual(s): Instructor and program coordinator

Measure: COUN 739D, Internship Case presentation  
Direct - Other

Details/Description: Written and oral  
Target: 80% or better  
Implementation Plan (timeline): Fall and spring  
Responsible Individual(s): Instructor and program coordinator

2.2 Students will demonstrate skill in working with diverse populations.

Measure: COUN 634, Practicum, Case presentation  
Direct - Other

Details/Description:  
Target: 80% or better  
Implementation Plan (timeline): Spring year 1
Responsible Individual(s): Instructor and program coordinator

Measure: COUN 739D, Internship Case presentation
Direct - Other

Details/Description:
Target: 80% or better
Implementation Plan (timeline): Fall and spring year 2
Responsible Individual(s): Instructor and program coordinator

3. Students will develop appropriate clinical knowledge and skills.

Outcome

3.1 Students will demonstrate basic attending skills.

Measure: COUN 533, Techniques of counseling
Direct - Other

Details/Description: Report of progress from lab instructor
Target: "Meets" or "Exceed" expectations on all areas
Implementation Plan (timeline): Fall year 1
Responsible Individual(s): Instructor and program coordinator

3.2 Students will accurately conceptualize client problems according to theory and best practices.

Measure: COUN 634, Practicum, Case presentation
Direct - Other

Details/Description: written and oral
Target: 80% or better
Implementation Plan (timeline): spring year 1
Responsible Individual(s): Instructor and program coordinator

Measure: COUN 739D, Internship Case presentation
Direct - Other

Details/Description: written and oral
Target: 80% or better
Implementation Plan (timeline): fall and spring
Responsible Individual(s): Instructor and program coordinator

Measure: COUN 739D, Internship Supervisor evaluation
Direct - Other

Details/Description: Feedback form from off site clinical supervisors
Target: All "Meets" or "Exceeds" expectations
Implementation Plan (timeline): fall and spring year 2
Responsible Individual(s): Instructor and program coordinator, site supervisors
3.3 Students will demonstrate appropriate use of counseling techniques.

**Measure:** COUN 634, Practicum, Case presentation  
**Details/Description:**  
**Target:** 80% or better  
**Implementation Plan (timeline):** spring year 1  
**Responsible Individual(s):** Instructor and program coordinator

---

**Measure:** COUN 739D, Internship Case presentation  
**Details/Description:**  
**Target:** 80% or better  
**Implementation Plan (timeline):** fall and spring year 2  
**Responsible Individual(s):** Instructor and program coordinator

---

**Measure:** COUN 739D, Internship Supervisor evaluation  
**Details/Description:**  
**Target:** All "Meets" or "Exceeds" expectations  
**Implementation Plan (timeline):** fall and spring year 2  
**Responsible Individual(s):** Instructor and program coordinator, site supervisors

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**Assessment Findings**

**Finding per Measure**

1. Students will develop a knowledge base relevant to the profession.

**Outcome**

1.1 Students will demonstrate basic knowledge of structures and systems of care involved in mental health in the U.S.

**Measure:** Final exam COUN 534, Foundations of Mental Health Counseling  
**Details/Description:**  
**Target:** Students should pass the exam. Students who make less than a B- in any course may be asked to repeat the course or may be dismissed from the program if their GPA falls below CGPS standards.  
**Implementation Plan (timeline):** This is the first course students take in the program, during the first summer.  
**Responsible Individual(s):** Instructor, program co-ordinator

**Findings** for Final exam COUN 534, Foundations of Mental Health Counseling

**Summary of Findings:** Data: 13 students completed the exam. It was worth a maximum of 20 points. Scores ranged from 14.5 to 19.0. The mean score was 17, with a standard deviation of 1.32.  
**Results:** Target Achievement: Met


**Measure:** Final exam in COUN 710, Community Counseling

**Direct - Exam**

---

**Details/Description:**
- **Target:** Students should pass the exam.
- **Implementation Plan (timeline):** Students take this course in the summer following their first full year in the program.
- **Responsible Individual(s):** Instructor/program co-ordinator

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**Findings** for Final exam in COUN 710, Community Counseling

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**Summary of Findings:** This is a summer course, students will take it in July of 2013.

**Recommendations :**
- **Reflections/Notes :**

---

**Measure:** National Counselor Exam

**Direct - Exam**

---

**Details/Description:** This is a standardized national exam students are required to take just prior to graduation. It is a step towards professional licensing in most states.
- **Target:** Students should pass the exam (about 90% of our students pass it on the first try). Students who do not pass may still graduate, but will need to retake the exam prior to gaining state licensure. Faculty discuss aggregated results each year.
- **Implementation Plan (timeline):** Students take the exam in April of their last year.
- **Responsible Individual(s):** Program co-ordinator

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**Findings** for National Counselor Exam

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**Summary of Findings:** The cohort we began tracking with the data from their first course, COUN 535, will take this exam in April of 2014.

**Recommendations :**
- **Reflections/Notes :**

---

**Measure:** 738D, Ethical & Professional Practice

**Direct - Exam**

---

**Details/Description:**
- **Target:** Students should make better than 80% on the exam.
- **Implementation Plan (timeline):** Course is taken during the final summer session.
- **Responsible Individual(s):** Instructor

---

1.2 Students will demonstrate basic knowledge of ethical practices in the field of counseling.
**Findings for 738D, Ethical & Professional Practice**

**Summary of Findings:** This group of students will take the exam in the summer of 2014.

**Recommendations:**

**Reflections/Notes:**

---

**Measure: COUN 534, Foundations of Mental Health Counseling**

**Direct - Exam**

**Details/Description:**

**Target:** Students should pass the exam.

**Implementation Plan (timeline):** Summer, annual

**Responsible Individual(s):** Instructor, program coordinator

**Findings for COUN 534, Foundations of Mental Health Counseling**

**Summary of Findings:** 13 students completed the exam. It was worth a maximum of 20 points. Scores ranged from 14.5 to 19.0. The mean score was 17, with a standard deviation of 1.32.

**Results:** Target Achievement: Met

**Recommendations:**

**Reflections/Notes:** The student with the lowest score chose not to continue in the program, which was a good decision for that student. The remaining scores were generally acceptable. Other students whose scores fell on the low end of the grade spectrum were alerted to the need to spend more time studying for courses. We will continue to monitor this situation.

---

**Measure: COUN 634, Practicum**

**Direct - Other**

**Details/Description:** Case presentation: written and oral

**Target:** Students should achieve a minimum of 80%. Scores below 80 will trigger a remediation plan.

**Implementation Plan (timeline):** Students take practicum in spring of their first year.

**Responsible Individual(s):** Instructor/program coordinator

**Findings for COUN 634, Practicum**

**Summary of Findings:** Oral case presentation: Possible points: 50, Range: 42.5-47.5, Mean: 44.78, Standard deviation: 1.59. All students successfully completed this assignment. No student scored below the acceptable range.

**Results:** Target Achievement: Met

**Recommendations:**

**Reflections/Notes:**
1.3 Students will use counseling theories to conceptualize client concerns.

**Measure:** COUN 633, Counseling theories, final exam
**Details/Description:**
**Target:** Students should achieve a score above 80%
**Implementation Plan (timeline):** This course is taken in the fall of year 1.
**Responsible Individual(s):** Instructor/program coordinator

**Findings** for COUN 633, Counseling theories, final exam

**Summary of Findings:** A total of 20 points were available on the exam. Scores ranged from 19 to 15.5. The mean was 17.2, standard deviation was 1.14.
**Results:** Target Achievement: Met
**Recommendations:**
**Reflections/Notes:** The two students who scored just at 80% were notified that they needed to review the material prior to entering practicum. Both of these students did the review, and appeared adequately prepared to enter practicum, as evidenced by their scores on the case studies.

**Measure:** COUN 634, Practicum
**Details/Description:** Case presentation, written and oral
**Target:** Students should achieve a score above 80%
**Implementation Plan (timeline):** Course is taken in the spring of year 1.
**Responsible Individual(s):** Instructor/program coordinator

**Findings** for COUN 634, Practicum

**Summary of Findings:** Oral case presentation: Possible points: 50, Range: 42.5-47.5, Mean: 44.78, Standard deviation: 1.59. All students successfully completed this assignment. No student scored below the acceptable range.
**Results:** Target Achievement: Met
**Recommendations:**
**Reflections/Notes:**

**Measure:** COUN 739D, Internship Case presentation
**Details/Description:**
**Target:** Minimum of 80%
**Implementation Plan (timeline):** Students complete written and oral case presentations in both fall and spring of the second year during internship.
**Responsible Individual(s):** Instructor/program coordinator

**Findings** for COUN 739D, Internship Case presentation
Summary of Findings: This group of students will be enrolled in internship in the fall and spring of next year. Data will be gathered next spring for this report.

Recommendations:
Reflections/Notes:

1.4 Students will make accurate diagnostic impressions.

Measure: COUN 634, Practicum, Case presentation
Direct - Other

Details/Description: Written and oral
Target: Above 80%
Implementation Plan (timeline): Course is taken in spring of year 1.
Responsible Individual(s): Instructor and program coordinator

Findings for COUN 634, Practicum, Case presentation

Summary of Findings: Oral case presentation: Possible points: 50, Range: 42.5-47.5, Mean: 44.78, Standard deviation: 1.59. All students successfully completed this assignment. No student scored below the acceptable range.
Results: Target Achievement: Met
Recommendations:
Reflections/Notes:

Measure: COUN 739D, Internship Case presentation
Direct - Other

Details/Description: Written and oral, measured twice
Target: Above 80%
Implementation Plan (timeline): Fall and spring
Responsible Individual(s): Instructor and program coordinator

Findings for COUN 739D, Internship Case presentation

Summary of Findings: This group of students will be enrolled in internship in the fall and spring of next year. Data will be gathered next spring for this report.
Recommendations:
Reflections/Notes:

2. Students will develop knowledge of and skills in working with diverse populations.

2.1 Students will demonstrate basic knowledge of diverse populations and their

Measure: COUN 634, Practicum, Case presentation
Direct - Other
**Details/Description:** Written and oral
**Target:** 80% or better
**Implementation Plan (timeline):** Spring
**Responsible Individual(s):** Instructor and program coordinator

---

**Findings** for COUN 634, Practicum, Case presentation

**Summary of Findings:** Oral case presentation: Possible points: 50, Range: 42.5-47.5, Mean: 44.78, Standard deviation: 1.59. All students successfully completed this assignment. No student scored below the acceptable range.

**Results:** Target Achievement: Met

**Recommendations:**

**Reflections/Notes:**

---

**Measure:** COUN 666, Multicultural counseling final exam
**Direct - Exam**

**Details/Description:**
**Target:** 80% or better
**Implementation Plan (timeline):** Summer of year 2
**Responsible Individual(s):** Instructor and program coordinator

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**Findings** for COUN 666, Multicultural counseling final exam

**Summary of Findings:** Students will take this course in July 2013.

**Recommendations:**

**Reflections/Notes:**

---

**Measure:** COUN 739D, Internship Case presentation
**Direct - Other**

**Details/Description:** Written and oral
**Target:** 80% or better
**Implementation Plan (timeline):** Fall and spring
**Responsible Individual(s):** Instructor and program coordinator

---

**Findings** for COUN 739D, Internship Case presentation

**Summary of Findings:** This group of students will be enrolled in internship in the fall and spring of next year. Data will be gathered next spring for this report.

**Recommendations:**

**Reflections/Notes:**
2.2 Students will demonstrate skill in working with diverse populations.

**Measure:** COUN 634, Practicum, Case presentation

**Details/Description:**
- **Target:** 80% or better
- **Implementation Plan (timeline):** Spring year 1
- **Responsible Individual(s):** Instructor and program coordinator

**Findings** for COUN 634, Practicum, Case presentation

**Summary of Findings:** Oral case presentation: Possible points: 50, Range: 42.5-47.5, Mean: 44.78, Standard deviation: 1.59. All students successfully completed this assignment. No student scored below the acceptable range.

**Results:** Target Achievement: Met

**Recommendations:**

**Reflections/Notes:**

---

**Measure:** COUN 739D, Internship Case presentation

**Details/Description:**
- **Target:** 80% or better
- **Implementation Plan (timeline):** Fall and spring year 2
- **Responsible Individual(s):** Instructor and program coordinator

**Findings** for COUN 739D, Internship Case presentation

**Summary of Findings:** This group of students will be enrolled in internship in the fall and spring of next year. Data will be gathered next spring for this report.

**Recommendations:**

**Reflections/Notes:**

---

3. Students will develop appropriate clinical knowledge and skills.

**Outcome**

3.1 Students will demonstrate basic attending skills.

**Measure:** COUN 533, Techniques of counseling

**Details/Description:** Report of progress from lab instructor
- **Target:** "Meets" or "Exceed" expectations on all areas
- **Implementation Plan (timeline):** Fall year 1
- **Responsible Individual(s):** Instructor and program coordinator

**Findings** for COUN 533, Techniques of counseling
Summary of Findings: Students will receive marks of “meets” or “exceeds” from counseling lab instructor. See faculty meeting notes (attached).

Results: Target Achievement: Met

Recommendations:

Reflections/Notes:

Substantiating Evidence:

COUN minutes 012413.pdf (Adobe Acrobat Document) (See appendix)

3.2 Students will accurately conceptualize client problems according to theory and best practices.

Measure: COUN 634, Practicum, Case presentation
Direct - Other

Details/Description: written and oral
Target: 80% or better
Implementation Plan (timeline): spring year 1
Responsible Individual(s): Instructor and program coordinator

Findings for COUN 634, Practicum, Case presentation

Summary of Findings: Oral case presentation: Possible points: 50, Range: 42.5-47.5, Mean: 44.78, Standard deviation: 1.59. All students successfully completed this assignment. No student scored below the acceptable range.

Results: Target Achievement: Met

Recommendations:

Reflections/Notes:

Measure: COUN 739D, Internship Case presentation
Direct - Other

Details/Description: written and oral
Target: 80% or better
Implementation Plan (timeline): fall and spring
Responsible Individual(s): Instructor and program coordinator

Findings for COUN 739D, Internship Case presentation

Summary of Findings: This group of students will be enrolled in internship in the fall and spring of next year. Data will be gathered next spring for this report

Recommendations:

Reflections/Notes:

Measure: COUN 739D, Internship Supervisor evaluation
Direct - Other
### Details/Description:
Feedback form from off site clinical supervisors

**Target:** All "Meets" or "Exceeds" expectations

**Implementation Plan (timeline):** fall and spring year 2

**Responsible Individual(s):** Instructor and program coordinator, site supervisors

---

#### Findings for COUN 739D, Internship Supervisor evaluation

**Summary of Findings:** This group of students will be enrolled in internship in the fall and spring of next year. Data will be gathered next spring for this report.

**Recommendations:**

**Reflections/Notes:**

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### 3.3 Students will demonstrate appropriate use of counseling techniques.

#### Measure: COUN 634, Practicum, Case presentation

Direct - Other

---

#### Details/Description:

**Target:** \% or better

**Implementation Plan (timeline):** spring year 1

**Responsible Individual(s):** Instructor and program coordinator

---

#### Findings for COUN 634, Practicum, Case presentation

No Findings Added

---

#### Measure: COUN 739D, Internship Case presentation

Direct - Other

---

#### Details/Description:

**Target:** \% or better

**Implementation Plan (timeline):** fall and spring year 2

**Responsible Individual(s):** Instructor and program coordinator

---

#### Findings for COUN 739D, Internship Case presentation

No Findings Added

---

#### Measure: COUN 739D, Internship Supervisor evaluation

Direct - Other

---

#### Details/Description:

**Target:** All "Meets" or "Exceeds" expectations

**Implementation Plan (timeline):** fall and spring year 2

**Responsible Individual(s):** Instructor and program coordinator, site supervisors

---

#### Findings for COUN 739D, Internship Supervisor evaluation

No Findings Added
Overall Recommendations

No text specified

Overall Reflection

No text specified

**Action Plan**

**Actions**

**Action Plan**

**Outcome**

**Action Plan**

**Action:** Continue to implement assessment plan

**This Action is associated with the following Findings**

No supporting Findings have been linked to this Action.

**Action Details:** No student scored below the acceptable range on the measures, except for the final exam results used to measure outcomes 1.1. and 1.2. The program will continue to monitor and reassess in spring 2014 achievement on those two measures. The program will also collect data on the remaining measures in 2013-14 as indicated in the assessment plan.

**Implementation Plan (timeline):** 2013-14

**Key/Responsible Personnel:** Program Director

**Measures:** assessment cycles completed for all measures

**Resource Allocations:** none

**Priority:** High

**Status Report**

**Action Statuses**

**Action Plan**

**Outcome**

**Action Plan**

**Action:** Continue to implement assessment plan

**Action Details:** No student scored below the acceptable range on the measures, except for the final exam results used to measure outcomes 1.1. and 1.2. The program will continue to monitor and reassess in spring 2014 achievement on those two measures. The program will also collect data on the remaining measures in 2013-14 as indicated in the assessment plan.

**Implementation Plan (timeline):** 2013-14
Key/Responsible Personnel: Program Director

Measures: assessment cycles completed for all measures

Resource Allocations: none

Priority: High

Status for Continue to implement assessment plan

Current Status: Completed

Resource Allocation(s) Status:

Next Steps/Additional Information: Outcomes were reassessed in 2013-14.

Status Summary

No text specified

Summary of Next Steps

No text specified
2013-2014 Assessment Cycle

Assessment Plan

Outcomes and Measures

1. Students will develop a knowledge base relevant to the profession.

1.1 Students will demonstrate basic knowledge of structures and systems of care involved in mental health in the U.S.

**Outcome**

| Measure: Final exam COUN 534, Foundations of Mental Health Counseling |
| Direct - Exam |

**Details/Description:**
Target: Students should pass the exam. Students who make less than a B- in any course may be asked to repeat the course or may be dismissed from the program if their GPA falls below CGPS standards.

**Implementation Plan (timeline):** This is the first course students take in the program, during the first summer.

**Responsible Individual(s):** Instructor, program co-ordinator

| Measure: Final exam in COUN 710, Community Counseling |
| Direct - Exam |

**Details/Description:**
Target: Students should pass the exam.

**Implementation Plan (timeline):** Students take this course in the summer following their first full year in the program.

**Responsible Individual(s):** Instructor/program co-ordinator

| Measure: National Counselor Exam |
| Direct - Exam |

**Details/Description:** This is a standardized national exam students are required to take just prior to graduation. It is a step towards professional licensing in most states.

Target: Students should pass the exam (about 90% of our students pass it on the first try). Students who do not pass may still graduate, but will need to retake the exam prior to gaining state licensure. Faculty discuss aggregated results each year.

**Implementation Plan (timeline):** Students take the exam in April of their last year.

**Responsible Individual(s):** Program co-ordinator

1.2 Students will demonstrate basic knowledge of ethical practices in the field of counseling.

| Measure: 738D, Ethical & Professional Practice |
| Direct - Exam |

**Details/Description:**
Target: Students should make better than 80% on the exam.

**Implementation Plan (timeline):** Course is taken during the final summer session.
### Responsible Individual(s):

- Instructor

### Measure: COUN 534, Foundations of Mental Health Counseling

**Details/Description:**
- **Target:** Students should pass the exam.
- **Implementation Plan (timeline):** Summer, annual
- **Responsible Individual(s):** Instructor, program coordinator

### Measure: COUN 634, Practicum

**Details/Description:**
- **Target:** Students should achieve a minimum of 80%. Scores below 80 will trigger a remediation plan.
- **Implementation Plan (timeline):** Students take practicum in spring of their first year.
- **Responsible Individual(s):** Instructor/program coordinator

### 1.3 Students will use counseling theories to conceptualize client concerns.

**Measure: COUN 633, Counseling theories, final exam**

**Details/Description:**
- **Target:** Students should achieve a score above 80%
- **Implementation Plan (timeline):** This course is taken in the fall of year 1.
- **Responsible Individual(s):** Instructor/program coordinator

### Measure: COUN 634, Practicum

**Details/Description:**
- **Target:** Students should achieve a score above 80%
- **Implementation Plan (timeline):** Course is taken in the spring of year 1.
- **Responsible Individual(s):** Instructor/program coordinator

### Measure: COUN 739D, Internship Case presentation

**Details/Description:**
- **Target:** Minimum of 80%
- **Implementation Plan (timeline):** Students complete written and oral case presentations in both fall and spring of the second year during internship.
- **Responsible Individual(s):** Instructor/program coordinator

### 1.4 Students will make accurate diagnostic impressions.

**Measure: COUN 634, Practicum, Case presentation**
2. Students will develop knowledge of and skills in working with diverse populations.

**Outcome**

2.1 Students will demonstrate basic knowledge of diverse populations and their needs in counseling.

- **Measure:** COUN 634, Practicum, Case presentation
  - Direct - Other

  - Details/Description: Written and oral
  - Target: 80% or better
  - Implementation Plan (timeline): Spring
  - Responsible Individual(s): Instructor and program coordinator

- **Measure:** COUN 666, Multicultural counseling final exam
  - Direct - Exam

  - Details/Description:
  - Target: 80% or better
  - Implementation Plan (timeline): Summer of year 2
  - Responsible Individual(s): Instructor and program coordinator

- **Measure:** COUN 739D, Internship Case presentation
  - Direct - Other

  - Details/Description: Written and oral
  - Target: 80% or better
  - Implementation Plan (timeline): Fall and spring
  - Responsible Individual(s): Instructor and program coordinator

2.2 Students will demonstrate skill in working with diverse populations.

- **Measure:** COUN 634, Practicum, Case presentation
  - Direct - Other

  - Details/Description:
  - Target: 80% or better
  - Implementation Plan (timeline): Spring year 1
### Responsible Individual(s):
Instructor and program coordinator

### Measure: COUN 739D, Internship Case presentation
Direct - Other

### Details/Description:
- **Target:** 80% or better
- **Implementation Plan (timeline):** Fall and spring year 2
- **Responsible Individual(s):** Instructor and program coordinator

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### 3. Students will develop appropriate clinical knowledge and skills.

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<th>Outcome</th>
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<tr>
<td><strong>3.1 Students will demonstrate basic attending skills.</strong></td>
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<tr>
<td><strong>Measure:</strong> COUN 533, Techniques of counseling</td>
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<tr>
<td>Direct - Other</td>
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</table>

### Details/Description:
- **Report of progress from lab instructor**
- **Target:** "Meets" or "Exceed" expectations on all areas
- **Implementation Plan (timeline):** Fall year 1
- **Responsible Individual(s):** Instructor and program coordinator

---

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<td><strong>3.2 Students will accurately conceptualize client problems according to theory and best practices.</strong></td>
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<tr>
<td><strong>Measure:</strong> COUN 634, Practicum, Case presentation</td>
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<td>Direct - Other</td>
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</tbody>
</table>

### Details/Description:
- **written and oral**
- **Target:** 80% or better
- **Implementation Plan (timeline):** spring year 1
- **Responsible Individual(s):** Instructor and program coordinator

---

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<td><strong>Measure:</strong> COUN 739D, Internship Case presentation</td>
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### Details/Description:
- **written and oral**
- **Target:** 80% or better
- **Implementation Plan (timeline):** fall and spring
- **Responsible Individual(s):** Instructor and program coordinator

---

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<tr>
<td><strong>Measure:</strong> COUN 739D, Internship Supervisor evaluation</td>
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<td>Direct - Other</td>
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</table>

### Details/Description:
- **Feedback form from off site clinical supervisors**
- **Target:** All "Meets" or "Exceeds" expectations
- **Implementation Plan (timeline):** fall and spring year 2
- **Responsible Individual(s):** Instructor and program coordinator, site supervisors
### 3.3 Students will demonstrate appropriate use of counseling techniques.

| Measure: COUN 634, Practicum, Case presentation |
| Direct - Other |
| **Details/Description:** |
| Target: 80% or better |
| Implementation Plan (timeline): spring year 1 |
| Responsible Individual(s): Instructor and program coordinator |

| Measure: COUN 739D, Internship Case presentation |
| Direct - Other |
| **Details/Description:** |
| Target: 80% or better |
| Implementation Plan (timeline): fall and spring year 2 |
| Responsible Individual(s): Instructor and program coordinator |

| Measure: COUN 739D, Internship Supervisor evaluation |
| Direct - Other |
| **Details/Description:** |
| Target: All "Meets" or "Exceeds" expectations |
| Implementation Plan (timeline): fall and spring year 2 |
| Responsible Individual(s): Instructor and program coordinator, site supervisors |

### Assessment Findings

#### Finding per Measure

**1. Students will develop a knowledge base relevant to the profession.**

| Outcome |
| **1.1 Students will demonstrate basic knowledge of structures and systems of care involved in mental health in the U.S.** |
| Measure: Final exam COUN 534, Foundations of Mental Health Counseling |
| Direct - Exam |
| **Details/Description:** |
| Target: Students should pass the exam. Students who make less than a B- in any course may be asked to repeat the course or may be dismissed from the program if their GPA falls below CGPS standards. |
| Implementation Plan (timeline): This is the first course students take in the program, during the first summer. |
| Responsible Individual(s): Instructor, program co-ordinator |

**Findings** for Final exam COUN 534, Foundations of Mental Health Counseling

*No Findings Added*

| Measure: Final exam in COUN 710, Community Counseling |
| Direct - Exam |
### Details/Description:
**Target:** Students should pass the exam.

**Implementation Plan (timeline):** Students take this course in the summer following their first full year in the program.

**Responsible Individual(s):** Instructor/program co-ordinator

### Findings for Final exam in COUN 710, Community Counseling

**Summary of Findings:** This is a summer course; students took it in July 2013. The maximum possible score was 100. Ten scores ranged from 98-65. The mean score was 84.4, the standard deviation was a rather large 9.6.

**Results:** Target Achievement: Met

**Recommendations:**

**Reflections/Notes:**

### Measure: National Counselor Exam
Direct - Exam

**Details/Description:** This is a standardized national exam students are required to take just prior to graduation. It is a step towards professional licensing in most states.

**Target:** Students should pass the exam (about 90% of our students pass it on the first try). Students who do not pass may still graduate, but will need to retake the exam prior to gaining state licensure. Faculty discuss aggregated results each year.

**Implementation Plan (timeline):** Students take the exam in April of their last year.

**Responsible Individual(s):** Program co-ordinator

### Findings for National Counselor Exam

No Findings Added

### 1.2 Students will demonstrate basic knowledge of ethical practices in the field of counseling.

**Measure:** 738D, Ethical & Professional Practice
Direct - Exam

**Details/Description:**

**Target:** Students should make better than 80% on the exam.

**Implementation Plan (timeline):** Course is taken during the final summer session.

**Responsible Individual(s):** Instructor

### Findings for 738D, Ethical & Professional Practice

No Findings Added

### Measure: COUN 534, Foundations of Mental Health Counseling
Direct - Exam

**Details/Description:**

**Target:** Students should pass the exam.
**Implementation Plan (timeline):** Summer, annual  
**Responsible Individual(s):** Instructor, program coordinator

---

**Measure:** COUN 534, Foundations of Mental Health Counseling  
**Direct - Other**

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**Findings** for COUN 534, Foundations of Mental Health Counseling  
No Findings Added

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**Measure:** COUN 634, Practicum  
**Direct - Other**

---

**Details/Description:** Case presentation: written and oral  
**Target:** Students should achieve a minimum of 80%. Scores below 80 will trigger a remediation plan.  
**Implementation Plan (timeline):** Students take practicum in spring of their first year.  
**Responsible Individual(s):** Instructor/program coordinator

---

**Findings** for COUN 634, Practicum  
No Findings Added

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1.3 **Students will use counseling theories to conceptualize client concerns.**

---

**Measure:** COUN 633, Counseling theories, final exam  
**Direct - Exam**

---

**Details/Description:** 
**Target:** Students should achieve a score above 80%  
**Implementation Plan (timeline):** This course is taken in the fall of year 1.  
**Responsible Individual(s):** Instructor/program coordinator

---

**Findings** for COUN 633, Counseling theories, final exam  
No Findings Added

---

**Measure:** COUN 634, Practicum  
**Direct - Other**

---

**Details/Description:** Case presentation, written and oral  
**Target:** Students should achieve a score above 80%  
**Implementation Plan (timeline):** Course is taken in the spring of year 1.  
**Responsible Individual(s):** Instructor/program coordinator

---

**Findings** for COUN 634, Practicum  
No Findings Added

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**Measure:** COUN 739D, Internship Case presentation  
**Direct - Other**

---

**Details/Description:**
1.4 Students will make accurate diagnostic impressions.

**Measure:** COUN 634, Practicum, Case presentation
Direct - Other

**Details/Description:** Written and oral
**Target:** Above 80%
**Implementation Plan (timeline):** Course is taken in spring of year 1.
**Responsible Individual(s):** Instructor and program coordinator

---

**Findings for COUN 634, Practicum, Case presentation**

No Findings Added

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**Measure:** COUN 739D, Internship Case presentation
Direct - Other

**Details/Description:** Written and oral, measured twice
**Target:** Above 80%
**Implementation Plan (timeline):** Fall and spring
**Responsible Individual(s):** Instructor and program coordinator

---

**Findings for COUN 739D, Internship Case presentation**

**Summary of Findings:** Written: Mean (out of 15 possible points) 13.66, range 10-15, only one student scored below 12. Oral: Mean = 14.1 (out of 15), range= 13-15

**Recommendations :**
**Reflections/Notes :**
2.1 Students will demonstrate basic knowledge of diverse populations and their needs in counseling.

- **Measure:** COUN 634, Practicum, Case presentation
  - **Details/Description:** Written and oral
  - **Target:** 80% or better
  - **Implementation Plan (timeline):** Spring
  - **Responsible Individual(s):** Instructor and program coordinator

  **Findings** for COUN 634, Practicum, Case presentation

  No Findings Added

- **Measure:** COUN 666, Multicultural counseling final exam
  - **Details/Description:**
  - **Target:** 80% or better
  - **Implementation Plan (timeline):** Summer of year 2
  - **Responsible Individual(s):** Instructor and program coordinator

  **Findings** for COUN 666, Multicultural counseling final exam

  **Summary of Findings:** Data: Raw scores (out of 50): 47, 50, 47, 50, 49, 45, 48. Mean = 48.4, standard deviation = 1.825. All students completed the exam successfully

  **Results:** Target Achievement: Met

  **Recommendations:**
  **Reflections/Notes:**

- **Measure:** COUN 739D, Internship Case presentation
  - **Details/Description:** Written and oral
  - **Target:** 80% or better
  - **Implementation Plan (timeline):** Fall and spring
  - **Responsible Individual(s):** Instructor and program coordinator

  **Findings** for COUN 739D, Internship Case presentation

  No Findings Added

2.2 Students will demonstrate skill in working with diverse populations.

- **Measure:** COUN 634, Practicum, Case presentation
  - **Details/Description:**
  - **Target:** 80% or better
  - **Implementation Plan (timeline):** Spring year 1
3. Students will develop appropriate clinical knowledge and skills.

**Outcome**

**3.1 Students will demonstrate basic attending skills.**

**Measure:** COUN 533, Techniques of counseling  
Direct - Other

**Details/Description:** Report of progress from lab instructor  
**Target:** "Meets" or "Exceed" expectations on all areas  
**Implementation Plan (timeline):** Fall year 1  
**Responsible Individual(s):** Instructor and program coordinator

**Findings for COUN 533, Techniques of counseling**  
No Findings Added

**3.2 Students will accurately conceptualize client problems according to theory and best practices.**

**Measure:** COUN 634, Practicum, Case presentation  
Direct - Other

**Details/Description:** written and oral  
**Target:** 80% or better  
**Implementation Plan (timeline):** spring year 1  
**Responsible Individual(s):** Instructor and program coordinator

**Findings for COUN 634, Practicum, Case presentation**  
No Findings Added
**Measure:** COUN 739D, Internship Case presentation  
Direct - Other

**Details/Description:** written and oral  
**Target:** 80% or better  
**Implementation Plan (timeline):** fall and spring  
**Responsible Individual(s):** Instructor and program coordinator

**Findings!** for COUN 739D, Internship Case presentation

**Summary of Findings:** Data: Written scores on case conceptualization (out of 15): mean = 14.18, range = 12-15. Oral score on progress in counseling (out of 15), mean = 13.66, range = 9-15. Only one student scored below 80% on this measure.  
**Results:** Target Achievement: Not Met  
**Recommendations:**  
**Reflections/Notes:**

**Measure:** COUN 739D, Internship Supervisor evaluation  
Direct - Other

**Details/Description:** Feedback form from off site clinical supervisors  
**Target:** All "Meets" or "Exceeds" expectations  
**Implementation Plan (timeline):** fall and spring year 2  
**Responsible Individual(s):** Instructor and program coordinator, site supervisors

**Findings!** for COUN 739D, Internship Supervisor evaluation

**Summary of Findings:** Data: All students were rated at least at the "meets expectations" level.  
**Results:** Target Achievement: Met  
**Recommendations:**  
**Reflections/Notes:**

**3.3 Students will demonstrate appropriate use of counseling techniques.**

**Measure:** COUN 634, Practicum, Case presentation  
Direct - Other

**Details/Description:**  
**Target:** 80% or better  
**Implementation Plan (timeline):** spring year 1  
**Responsible Individual(s):** Instructor and program coordinator

**Findings!** for COUN 634, Practicum, Case presentation

*No Findings Added*

**Measure:** COUN 739D, Internship Case presentation  
Direct - Other
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<td>Instructor and program coordinator</td>
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**Findings for COUN 739D, Internship Case presentation**

No Findings Added

**Measure:** COUN 739D, Internship Supervisor evaluation

**Direct - Other**

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**Findings for COUN 739D, Internship Supervisor evaluation**

No Findings Added

**Overall Recommendations**

No text specified

**Overall Reflection**

No text specified

**Action Plan**

**Status Report**
## 2014-2015 Assessment Cycle

### Assessment Plan

#### Outcomes and Measures

1. **MS in Clinical Mental Health Counseling**

   **1: Students will develop a knowledge base relevant to the profession**

   **1.1: Students will demonstrate basic knowledge of structures and systems of care involved in mental health in the U.S.**

   **Measure:** Final exam COUN 534, Foundations of Mental Health Counseling
   Direct - Exam

   **Details/Description:** Students should pass the exam. Students who make less than a B- in any course may be asked to repeat the course or may be dismissed from the program if their GPA falls below CGPS standards.

   **Implementation Plan (timeline):** This is the first course students take in the program, during the first summer.

   **Responsible Individual(s):** Instructor, program co-ordinator

   **Measure:** Final exam in COUN 710, Community Counseling
   Direct - Exam

   **Details/Description:** Students should pass the exam.

   **Implementation Plan (timeline):** Students take this course in the summer following their first full year in the program.

   **Responsible Individual(s):** Instructor/program co-ordinator

   **Measure:** National Counselor Exam
   Direct - Exam

   **Details/Description:** This is a standardized national exam students are required to take just prior to graduation. It is a step towards professional licensing in most states.

   **Target:** Students should pass the exam (about 90% of our students pass it on the first try). Students who do not pass may still graduate, but will need to retake the exam prior to gaining state licensure. Faculty discuss aggregated results each year.

   **Implementation Plan (timeline):** Students take the exam in April of their last year.

   **Responsible Individual(s):** Program co-ordinator

   **1.2: Students will demonstrate knowledge of ethical practices in the field of counseling**

   **Measure:** 738D, Ethical & Professional Practice
   Direct - Exam

   **Details/Description:** Students should make better than 80% on the exam.

   **Implementation Plan (timeline):** Course is taken during the final summer session.
**Responsible Individual(s):** Instructor

**Measure:** COUN 534, Foundations of Mental Health Counseling
Direct - Exam

**Details/Description:**
**Target:** Students should pass the exam.
**Implementation Plan (timeline):** Summer, annual
**Responsible Individual(s):** Instructor, program coordinator

**Measure:** COUN 634, Practicum
Direct - Other

**Details/Description:** Case presentation: written and oral
**Target:** Students should achieve a minimum of 80%. Scores below 80 will trigger a remediation plan.
**Implementation Plan (timeline):** Students take practicum in spring of their first year.
**Responsible Individual(s):** Instructor/program coordinator

1.3: **Students will use counseling theories to conceptualize client concerns**

**Measure:** COUN 633, Counseling theories, final exam
Direct - Exam

**Details/Description:**
**Target:** Students should achieve a score above 80%
**Implementation Plan (timeline):** This course is taken in the fall of year 1.
**Responsible Individual(s):** Instructor/program coordinator

**Measure:** COUN 634, Practicum
Direct - Other

**Details/Description:** Case presentation, written and oral
**Target:** Students should achieve a score above 80%.
**Implementation Plan (timeline):** Course is taken in the spring of year 1.
**Responsible Individual(s):** Instructor/program coordinator

**Measure:** COUN 739D, Internship Case presentation
Direct - Other

**Details/Description:**
**Target:** Minimum of 80%
**Implementation Plan (timeline):** Students complete written and oral case presentations in both fall and spring of the second year during internship.
**Responsible Individual(s):** Instructor/program coordinator

1.4: **Students will make accurate diagnostic impressions**

**Measure:** COUN 634, Practicum, Case presentation
Direct - Other
### Details/Description: Written and oral
**Target:** Above 80%

**Implementation Plan (timeline):** Course is taken in spring of year 1.

**Responsible Individual(s):** Instructor and program coordinator

#### Measure: COUN 739D, Internship Case presentation
- Direct - Other

#### Details/Description: Written and oral, measured twice
**Target:** Above 80%

**Implementation Plan (timeline):** Fall and spring

**Responsible Individual(s):** Instructor and program coordinator

## 2: Students will develop knowledge of and skills in working with diverse populations

### 2.1: Students will demonstrate basic knowledge of diverse populations and their needs in counseling

#### Measure: COUN 634, Practicum, Case presentation
- Direct - Other

#### Details/Description:
**Target:** 80% or better

**Implementation Plan (timeline):** Spring

**Responsible Individual(s):** Instructor and program coordinator

#### Measure: COUN 666, Multicultural counseling final exam
- Direct - Exam

#### Details/Description:
**Target:** 80% or better

**Implementation Plan (timeline):** Summer of year 2

**Responsible Individual(s):** Instructor and program coordinator

#### Measure: COUN 739D, Internship Case presentation
- Direct - Other

#### Details/Description:
**Target:** 80% or better

**Implementation Plan (timeline):** Fall and spring

**Responsible Individual(s):** Instructor/program coordinator

### 2.2: Students will demonstrate skill in working with diverse populations

#### Measure: COUN 634, Practicum, Case presentation
- Direct - Other

#### Details/Description:
**Target:** 80% or better

**Implementation Plan (timeline):** Spring year 1

**Responsible Individual(s):** Instructor and program coordinator
### Measure: COUN 739D, Internship Case presentation
**Direct - Other**

**Details/Description:**
- **Target:** 80% or better
- **Implementation Plan (timeline):** Fall and spring year 2
- **Responsible Individual(s):** Instructor/program coordinator

### 3: Students will develop appropriate clinical knowledge and skills

#### 3.1: Students will demonstrate basic attending skills

**Measure:** COUN 533, Techniques of counseling

**Direct - Other**

**Details/Description:** Report of progress from lab instructor
- **Target:** "Meets" or "Exceed" expectations on all areas
- **Implementation Plan (timeline):** Fall year 1
- **Responsible Individual(s):** Instructor and program coordinator

#### 3.2: Students will accurately conceptualize client problems according to theory and best practices

**Measure:** COUN 634, Practicum, Case presentation

**Direct - Other**

**Details/Description:** Written and oral
- **Target:** 80% or better
- **Implementation Plan (timeline):** spring year 1
- **Responsible Individual(s):** Instructor and program coordinator

**Measure:** COUN 739D, Internship Case presentation

**Direct - Other**

**Details/Description:** written and oral
- **Target:** 80% or better
- **Implementation Plan (timeline):** fall and spring
- **Responsible Individual(s):** Instructor/program coordinator

**Measure:** COUN 739D, Internship Supervisor evaluation

**Direct - Other**

**Details/Description:** Feedback form from off site clinical supervisors
- **Target:** All "Meets" or "Exceeds" expectations
- **Implementation Plan (timeline):** fall and spring year 2
- **Responsible Individual(s):** Instructor and program coordinator, site supervisors

### 3.3: Students will demonstrate appropriate use of counseling techniques

**Measure:** COUN 634, Practicum, Case presentation

**Direct - Other**

**Details/Description:**
**Target:** 80% or better  
**Implementation Plan (timeline):** spring year 1  
**Responsible Individual(s):** Instructor and program coordinator

**Measure:** COUN 739D, Internship Case presentation  
Direct - Other

**Details/Description:**  
**Target:** 80% or better  
**Implementation Plan (timeline):** fall and spring year 2  
**Responsible Individual(s):** Instructor/program coordinator

**Measure:** COUN 739D, Internship Supervisor evaluation  
Direct - Other

**Details/Description:**  
**Target:** All "Meets" or "Exceeds" expectations  
**Implementation Plan (timeline):** fall and spring year 2  
**Responsible Individual(s):** Instructor and program coordinator, site supervisors

**Assessment Findings**

**Finding per Measure**

**1. MS in Clinical Mental Health Counseling**

**1: Students will develop a knowledge base relevant to the profession**

**1.1: Students will demonstrate basic knowledge of structures and systems of care involved in mental health in the U.S.**

**Measure:** Final exam COUN 534, Foundations of Mental Health Counseling  
Direct - Exam

**Details/Description:**  
**Target:** Students should pass the exam. Students who make less than a B- in any course may be asked to repeat the course or may be dismissed from the program if their GPA falls below CGPS standards.  
**Implementation Plan (timeline):** This is the first course students take in the program, during the first summer.  
**Responsible Individual(s):** Instructor, program co-ordinator

**Findings for Final exam COUN 534, Foundations of Mental Health Counseling**  
No Findings Added

**Measure:** Final exam in COUN 710, Community Counseling  
Direct - Exam

**Details/Description:**  
**Target:** Students should pass the exam.  
**Implementation Plan (timeline):** Students take this course in the summer following their first
<table>
<thead>
<tr>
<th>Measure</th>
<th>Details/Description</th>
<th>Target</th>
<th>Implementation Plan (timeline)</th>
<th>Responsible Individual(s)</th>
<th>Findings</th>
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</thead>
<tbody>
<tr>
<td><strong>Full Year in the Program</strong></td>
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<td><strong>Responsible Individual(s): Instructor/program co-ordinator</strong></td>
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<tr>
<td><strong>Findings for Final exam in COUN 710, Community Counseling</strong></td>
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<tr>
<td><strong>Measure: National Counselor Exam</strong></td>
<td>This is a standardized national exam students are required to take just prior to graduation. It is a step towards professional licensing in most states.</td>
<td>Students should pass the exam (about 90% of our students pass it on the first try). Students who do not pass may still graduate, but will need to retake the exam prior to gaining state licensure. Faculty discuss aggregated results each year.</td>
<td>Students take the exam in April of their last year.</td>
<td>Program co-ordinator</td>
<td>No Findings Added</td>
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<td><strong>Direct - Exam</strong></td>
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<tr>
<td><strong>Findings for National Counselor Exam</strong></td>
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<td><strong>1.2: Students will demonstrate knowledge of ethical practices in the field of counseling</strong></td>
<td><strong>Measure: 738D, Ethical &amp; Professional Practice</strong></td>
<td>Direct - Exam</td>
<td>Students should make better than 80% on the exam.</td>
<td>Instructor</td>
<td>No Findings Added</td>
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<td><strong>Details/Description:</strong></td>
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<tr>
<td><strong>Measure: COUN 534, Foundations of Mental Health Counseling</strong></td>
<td>Direct - Exam</td>
<td>Students should pass the exam.</td>
<td>Summer, annual</td>
<td>Instructor, program coordinator</td>
<td>No Findings Added</td>
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<td><strong>Details/Description:</strong></td>
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<td><strong>Measure: COUN 634, Practicum</strong></td>
<td>Direct - Other</td>
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</tbody>
</table>
Details/Description: Case presentation: written and oral
Target: Students should achieve a minimum of 80%. Scores below 80 will trigger a remediation plan.
Implementation Plan (timeline): Students take practicum in spring of their first year.
Responsible Individual(s): Instructor/program coordinator

Findings for COUN 634, Practicum

No Findings Added

1.3: Students will use counseling theories to conceptualize client concerns

Measure: COUN 633, Counseling theories, final exam
Direct - Exam

Details/Description:
Target: Students should achieve a score above 80%
Implementation Plan (timeline): This course is taken in the fall of year 1.
Responsible Individual(s): Instructor/program coordinator

Findings for COUN 633, Counseling theories, final exam

No Findings Added

Measure: COUN 634, Practicum
Direct - Other

Details/Description: Case presentation, written and oral
Target: Students should achieve a score above 80%
Implementation Plan (timeline): Course is taken in the spring of year 1.
Responsible Individual(s): Instructor/program coordinator

Findings for COUN 634, Practicum

No Findings Added

Measure: COUN 739D, Internship Case presentation
Direct - Other

Details/Description:
Target: Minimum of 80%
Implementation Plan (timeline): Students complete written and oral case presentations in both fall and spring of the second year during internship.
Responsible Individual(s): Instructor/program coordinator

Findings for COUN 739D, Internship Case presentation

No Findings Added
1.4: Students will make accurate diagnostic impressions

**Measure:** COUN 634, Practicum, Case presentation
Direct - Other

- **Details/Description:** Written and oral
- **Target:** Above 80%
- **Implementation Plan (timeline):** Course is taken in spring of year 1.
- **Responsible Individual(s):** Instructor and program coordinator

**Findings** for COUN 634, Practicum, Case presentation

*No Findings Added*

**Measure:** COUN 739D, Internship Case presentation
Direct - Other

- **Details/Description:** Written and oral, measured twice
- **Target:** Above 80%
- **Implementation Plan (timeline):** Fall and spring
- **Responsible Individual(s):** Instructor and program coordinator

**Findings** for COUN 739D, Internship Case presentation

*No Findings Added*

2: Students will develop knowledge of and skills in working with diverse populations

2.1: Students will demonstrate basic knowledge of diverse populations and their needs in counseling

**Measure:** COUN 634, Practicum, Case presentation
Direct - Other

- **Details/Description:** Written and oral
- **Target:** 80% or better
- **Implementation Plan (timeline):** Spring
- **Responsible Individual(s):** Instructor and program coordinator

**Findings** for COUN 634, Practicum, Case presentation

*No Findings Added*

**Measure:** COUN 666, Multicultural counseling final exam
Direct - Exam

- **Details/Description:**
- **Target:** 80% or better
- **Implementation Plan (timeline):** Summer of year 2
- **Responsible Individual(s):** Instructor and program coordinator

**Findings** for COUN 666, Multicultural counseling final exam
No Findings Added

**Measure:** COUN 739D, Internship Case presentation  
Direct - Other

**Details/Description:** Written and oral  
**Target:** 80% or better  
**Implementation Plan (timeline):** Fall and spring  
**Responsible Individual(s):** Instructor/program coordinator

**Findings** for COUN 739D, Internship Case presentation

No Findings Added

**2.2: Students will demonstrate skill in working with diverse populations**

**Measure:** COUN 634, Practicum, Case presentation  
Direct - Other

**Details/Description:**  
**Target:** 80% or better  
**Implementation Plan (timeline):** Spring year 1  
**Responsible Individual(s):** Instructor and program coordinator

**Findings** for COUN 634, Practicum, Case presentation

No Findings Added

**Measure:** COUN 739D, Internship Case presentation  
Direct - Other

**Details/Description:**  
**Target:** 80% or better  
**Implementation Plan (timeline):** Fall and spring year 2  
**Responsible Individual(s):** Instructor/program coordinator

**Findings** for COUN 739D, Internship Case presentation

No Findings Added

**3: Students will develop appropriate clinical knowledge and skills**

**3.1: Students will demonstrate basic attending skills**

**Measure:** COUN 533, Techniques of counseling  
Direct - Other

**Details/Description:** Report of progress from lab instructor  
**Target:** "Meets" or "Exceed" expectations on all areas  
**Implementation Plan (timeline):** Fall year 1  
**Responsible Individual(s):** Instructor and program coordinator
### 3.2: Students will accurately conceptualize client problems according to theory and best practices

**Measure:** COUN 634, Practicum, Case presentation

<table>
<thead>
<tr>
<th>Details/Description</th>
<th>Target</th>
<th>Implementation Plan (timeline)</th>
<th>Responsible Individual(s)</th>
<th>Findings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Written and oral</td>
<td>80% or better</td>
<td>spring year 1</td>
<td>Instructor and program coordinator</td>
<td>No Findings Added</td>
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</tbody>
</table>

**Measure:** COUN 739D, Internship Case presentation

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<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Written and oral</td>
<td>80% or better</td>
<td>fall and spring</td>
<td>Instructor/program coordinator</td>
<td>No Findings Added</td>
</tr>
</tbody>
</table>

**Measure:** COUN 739D, Internship Supervisor evaluation

<table>
<thead>
<tr>
<th>Details/Description</th>
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<th>Implementation Plan (timeline)</th>
<th>Responsible Individual(s)</th>
<th>Findings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Feedback form from off site clinical supervisors</td>
<td>All &quot;Meets&quot; or &quot;Exceeds&quot; expectations</td>
<td>fall and spring year 2</td>
<td>Instructor and program coordinator, site supervisors</td>
<td>No Findings Added</td>
</tr>
</tbody>
</table>

### 3.3: Students will demonstrate appropriate use of counseling techniques

**Measure:** COUN 634, Practicum, Case presentation

<table>
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<tr>
<th>Details/Description</th>
<th>Target</th>
<th>Implementation Plan (timeline)</th>
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<tbody>
<tr>
<td></td>
<td>80% or better</td>
<td>spring year 1</td>
</tr>
</tbody>
</table>

Responsible Individual(s): Instructor and program coordinator

Findings for COUN 634, Practicum, Case presentation

No Findings Added

Measure: COUN 739D, Internship Case presentation
Direct - Other

Details/Description:
Target: 80% or better
Implementation Plan (timeline): fall and spring year 2
Responsible Individual(s): Instructor/program coordinator

Findings for COUN 739D, Internship Case presentation

No Findings Added

Measure: COUN 739D, Internship Supervisor evaluation
Direct - Other

Details/Description:
Target: All "Meets" or "Exceeds" expectations
Implementation Plan (timeline): fall and spring year 2
Responsible Individual(s): Instructor and program coordinator, site supervisors

Findings for COUN 739D, Internship Supervisor evaluation

No Findings Added

Overall Recommendations

No text specified

Overall Reflection

No text specified

Action Plan

Status Report
2015-2016 Assessment Cycle

- Assessment Plan
- Assessment Findings
- Action Plan
- Status Report
2016-2017 Assessment Cycle

Assessment Plan

Assessment Findings
2017-2018 Assessment Cycle

Assessment Plan

Assessment Findings
2018-2019 Assessment Cycle

Assessment Plan

Assessment Findings
2019-2020 Assessment Cycle

Assessment Plan

Assessment Findings
Appendix

A. Diversity Element for Integration (Word Document (Open XML))
B. COUN minutes 012413.pdf (Adobe Acrobat Document)
A culminating component of the Pre-Too! Course Enhancement Academy is integrating a new or adapted course or curriculum element that focuses on the issue of diversity. Please explain the element using this form and submit to Josh Powers by Feb. 15 (jopowers@indstate.edu).

Your Name: Debra Leggett
Date: January 20, 2009

Element to be Integrated:
I utilized the Brown eyed, Blue eyed video of Jane Elliot’s presentation in my Counseling Techniques class.

Purpose of Element:
The purpose of the video was to help students gain an awareness of their own cultural awareness. Some students are very culturally encapsulated and this video helps create awareness of discrimination.

Course/Curriculum Need it Meets:
In the Mental Health Counseling program, we strive to integrate multicultural aspects across the curriculum. It has been challenging to find a way to do this in this beginning course for counselors. We talk about diversity and cultural differences and how important it is to value those differences, but students did not find a way to take it in to themselves.

How it will be Integrated:
Students viewed the video in class and wrote a reflection paper for homework. This gave them a chance to take in the information and process it. Then on their return to class, we processed the papers. I asked students what they thought about the video, and how they felt watching it. Then, I asked them to apply this to therapy. Specifically, I asked students how they can apply what they have learned in the counseling session.

How it will be Assessed:
The reflection papers were evaluated for depth of process and application. These were not assigned a grade except for participation, but the information received informed me of what future exercises would be helpful. (These took the form of problem based exercises that incorporated a diversity issue.) Students in our program are assessed on personal disposition for counseling. This gives us valuable data for that piece.

Please attach artifact showing element description (e.g., syllabus, assignment description, draft curricular revision).