



March 19, 2020

Dear Residents:

Thank you for your continued patience. Your safety is our biggest concern. As you know, the public health concerns in the United States continue to escalate and measures are being taken to protect you and others.

We strongly urge all residents to return to their permanent residence as soon as possible. Please plan to remain at your permanent residence for the remainder of the academic year. ISU residence halls will close at noon on Saturday, March 21. Please follow the procedures outlined in the ISU Housing portal on how to check-out. Certain exceptions will be considered to allow residents to stay on campus. Residents seeking exceptions should complete the "Housing Closure Exemption Form" which may be found on the ISU Housing Portal. Residents who are allowed to stay will need to prepare to be moved to another location; this relocation information will be communicated by Residential Life.

Room and Board Account Adjustments (Refunds):

1. **Refund:** residents will receive their account adjustment as a credit to their ISU account. This will be offered to residents who checkout of their ISU residence hall or apartment.
2. **Amounts:** the amount of the credit will be in the appropriate pro-rated amount. Please note this is subject to applicable state and federal financial aid regulations.
3. **Timeline:** we anticipate these credits will begin to be processed in mid-April. Each student's credit must be processed individually, so this takes time and we want to ensure it is done correctly. Please be patient with us as we begin this process. You will receive an email when your credit is processed. Please check your Sycamore email account for updated information. If you have not received an email by May 1, please reach out to the Office of Residential Life at 812-237-3993.

Apartments: 500 Wabash & University Apartments

1. If you choose to remain on campus, you will likely be moved to another location in a traditional residence hall. Residential Life will be sending new room assignments on a rolling basis beginning immediately. Once notified, you will have 48 hours to relocate to their new assignment.
2. Families who reside in the UAs will be allowed to stay in place.

Important Reminders:

1. **Meal plan changes:** we are ceasing meal plan changes for the remainder of the year. Therefore, you may not convert meal credits to Commons Cash.
2. **Food Service:** it is limited and all meals will be carry-out only.
3. **Student employment:** all student employment will cease at the end of this week. Please contact your supervisor for more information.
4. **Class Instruction** is all online.

5. **1 on 1 Instruction, including flight hours, nursing clinicals, student teaching, and music instruction** will cease after this week.
6. **Student Recreation Center:** is closed indefinitely.
7. **All Campus events** have been cancelled.

Wishing everyone a healthy and secure semester, wherever you are learning. Stay healthy! Stay well! Keep calm & carry on!

Sincerely,
Dr. Andy Morgan
Interim Vice President for Student Affairs