

PAYMENT PROCEDURES

If you register for classes on or before December 15, 2020, an email notification will be sent to your ISU email address and to the email address provided by authorized users, if applicable. The email will alert you when a new bill is available for viewing in the ISU Student Account Suite at www.indstate.edu/payisu. If you register after December 15, you can access a current account summary through your MyISU Portal under the Student Self-Service badge.

The Sycamore Plan provides three payment plan options from which you may choose—the Single Payment Plan, the Monthly Payment Plan, or the Variable Payment Plan. **Should your bill not reach you, you will still be responsible for paying by the deadline dates associated with the plan of your choice.**

The Single Payment Plan requires full payment of academic and housing fees* by January 19, 2021. The Variable Payment Plan Fee will be automatically assessed according to the schedule below if academic and mandatory fees* remain unpaid as of this date.

The Monthly Payment Plan requires enrollment in the Nelnet (TMS) Program which allows you to spread your fall 2020/spring 2021 fees* over equal monthly payments, with the final payment due April 1, 2021. If you are not currently enrolled, please contact Nelnet (TMS) directly at 800-722-4867 for the spring only option. Budget payments are made directly to the Nelnet (TMS) payment processor. The Variable Payment Plan Fee will be automatically assessed according to the schedule below if your TMS budget, plus other resources, do not cover your academic and mandatory fee* assessments.

The Variable Payment Plan allows you the flexibility of determining the amount and timing of your payments, requiring only that your account be paid in full no later than March 18, 2021. The Variable Payment Plan Fee will be automatically assessed according to the schedule below.

*Includes distance delivery, recreation center fees, and/or health and wellness fee, etc. Excludes course/program fees, Non-term based Independent Study, Study Abroad, or Non-credit, and normally excludes non-web registered outreach courses.

PAYMENT METHODS

Payments can be made via the web at: www.indstate.edu/payisu by utilizing Visa, MasterCard, Discover, or electronic check (ACH). Payments can also be made by Visa, MasterCard, or Discover by calling 812-237-3511 between the hours of 8:15 a.m. to 4:15 p.m. Monday through Friday. In addition, payments may be made by mail. Payments, inclusive of student name and University ID number, should be mailed to: Indiana State University, Office of the Controller, Account Analysts, Parsons Hall, room P100, 200 North 7th Street, Terre Haute, IN 47809. **Postmark dates will not be used in determining the date received.** Also, for your convenience, a payment drop box is located on the north side of Parsons Hall. Should you choose to pay by mail or the payment drop box, please write your University ID number on your check. For additional information call the Office of the Controller, 812-237-3511, or e-mail to: ISU-Bursar@indstate.edu.

VARIABLE PAYMENT PLAN FEE SCHEDULE

Variable Payment Plan Fees for payments made after January 19, 2021.

Final payment received	Variable Payment Plan Fee
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January 20 to February 15	\$25 (minimum)
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After February 15	\$60 (maximum)
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COLLECTIONS PROCESS

If you do not pay your account in full by March 18, 2021, you will be subject to the Collections Process, which may result in assignment to University Collections Specialists. If you are assigned to University Collections Specialists:

- Your grades/records will be withheld;
- You will be prohibited from obtaining copies of your academic records (diplomas, transcripts, etc.);
- You will be prohibited from registering for future terms; and
- You will have a \$55 late fee added to your account.